

# Safety and Wellbeing Policy

### **Policy Statement**

We are committed to the safety and wellbeing of all people who enter Tāmaki Herenga Waka/Port of Auckland.

We will shape our safety and wellbeing culture to the values of Te Whare Tapa Whā, providing four cornerstones of health that promote strong foundations and equal dimensions of wellbeing.

- > Taha Tinana Physical wellbeing
- > Taha Hinengaro Mental and emotional
- > Taha Whānau Family and social wellbeing
- > Taha Wairua Spiritual wellbeing.

## **Policy Scope**

This policy applies to all workers, PCBUs and visitors who work in or visit Port of Auckland work sites.

## Safety and Wellbeing Commitment

Together we will:

- > Enhance the Mana of our people by always recognising their potential
- > Encourage all people to openly share their Whakaaro (thoughts) in relation to safety and wellbeing matters
- > Empower a positive Ahua (attitude) toward improving safety and wellbeing matters
- > Facilitate opportunities to Korero (talk) about safety and wellbeing matters
- > Ensure incidents and safety concerns are responded with corrective and preventative Aringa (actions) Maintain Mana through courageous conversations about safety and wellbeing risks
- > Be the Kaitiaki (guardians) of our safe working environment
- > Ensure decisions are made with Pono (facts, truth, integrity), Tika (appropriate action) and Aroha (love and compassion)
- > Look after each other as one whānau (family)

#### **Policy Detail**

POAL is committed to undertaking its safety and wellbeing responsibilities in full and expects an equivalent commitment from all workers, PCBUs and visitors. To achieve this, POAL will:

- > Ensure decisions are made with Pono (facts, truth, integrity), Tika (appropriate action) and Aroha (love and compassion)
- > Provide a work environment that is safe and healthy, so that everyone goes home safe
- > Drive improvement through involvement of workers through their participation, representation and engagement
- > Set measurable health and safety objectives and targets, and reporting of performance



- > Ensure an operating framework that includes health and safety standards, practices and procedures are developed, implemented, followed and reviewed
- > Provide the required resources, facilities, plant, tools and equipment, including PPE, for people to work safely
- > Be proactive in identifying workplace risks and hazards and take all reasonably practicable steps to eliminate or minimise these
- > Accurately report, record and learn from our incidents
- > Apply a Just and Fair culture throughout incident investigations
- > Provide all workers and visitors with the necessary induction, training, instruction, and supervision needed to protect themselves and others
- Consult, co-operate and communicate with contractors and third parties that operate on POAL property to ensure safe and effective processes are fully implemented and integrated into all operational activities
- > Ensure ongoing monitoring, auditing and review of health and safety performance and management systems
- > Monitor worker health to identify harm due to exposure to health risks from their work
- > Support the safe and early return to work of injured employees
- > Provide first aid facilities, equipment and trained first aiders
- > Provide, maintain and test emergency plans.
- > All POAL sites are alcohol-free.

## Roles and responsibilities

Safety and wellbeing is a shared responsibility of the Port of Auckland and its workers, PCBUs and visitors. POAL requires all employees to proactively participate in safety and wellbeing initiatives, to ensure maintenance and continuous improvement of its work environments:

Role	Responsibilities
	> Provide, maintain and test emergency plans.
Board of	> All POAL sites are alcohol-free.
Directors	> Approve this policy
	> Demonstrate strong health and safety leadership
	> Review and understand the nature of the operations of the businesses
	critical S&W hazards and risks and how they are controlled
	> Review and evaluate appropriate reporting, taking actions where
	required and following up to ensure continuous improvement
	> Ensure POAL has a health and safety management system of policies,
	standards and processes to effectively manage S&W
	> Undertake relevant safety observations to have a deep understanding
	of the POAL critical risks
	> Ensure verification of S&W assurance for significant projects
	> Undertake suitable and sufficient S&W governance training and keep
	up to date with S&W and POAL industry knowledge
	> Ensure availability and use of appropriate resources and processes to
	eliminate or minimise S&W risks so far as is reasonably practicable
	> Review and approve S&W expectations, objectives and targets aligned
	to the planning cycle



	> Ensure positive S&W behaviours are recognised and acknowledged
Chief Executive	> Review and approve S&W expectations, objectives and targets aligned
Officer	to the planning cycle
	> Accountable to the Board of Directors for POAL's Safety & Wellbeing
	performance and legislative compliance
(The duty holder	> Demonstrate strong and effective health and safety leadership, setting
of the 'primary	a positive, empowering culture to achieve the S&W objectives of POAL
duty of care')	> Focus on creating a culture where S&W is the primary focus and is
,	prioritised over productivity and profitability
	> Implement this policy and active promote the commitment and
	compliance to the policy detail
	> Review and approve the WAKA (HSMS - Health & Safety Management
	System) that supports organisational compliance with H&S legislation
	> Review overall organisational S&W performance
	> Maintain effective collaboration with senior union representatives and
	other key stakeholders on S&W matters
	> Participate where required in the resolution of safety issues
	> Encourage comprehensive and meaningful employee engagement
	representation and participation in safety
	> Help change the risk behaviour by creating a just culture where S&W
	expectations including key hazards and risks are agreed, supported
	and acted upon
	> Follow up on incidents reported by the workforce and implement
	corrective actions
	<ul> <li>Lead the development and prioritisation of initiatives to address trust</li> </ul>
	issues within the business with regards to the fear of speaking up, lack
	of follow up on safety issues raised and the perception that those who
	raise issues or follow safety rules will be discriminated against.
	> Review serious accidents/incidents and monitor corrective actions
	> Review S&W performance of middle management and executive team
	> Acquire and keep up to date knowledge of work S&W matters
	> Ensure senior leaders are trained in the expected S&W leadership
	behaviours
	> Embed safety and wellbeing as a core value through specific training
	led by the senior executive team
	> Ensure an understanding of the hazards and risks associated with the
	operations of the business
	> Ensure availability and use of appropriate resources and processes to
	eliminate or minimise S&W risks so far as is reasonably practicable
	> Ensure that POAL has appropriate processes for receiving and
	considering information regarding incidents, hazards, risks and
	resolution systems
	<ul> <li>Provide assurance to the Board that risks, accidents and incidents are</li> </ul>
	being managed to ALARP.
Executive	5
Leadership Team	Ensure senior leaders are trained in the expected S&W leadership behaviours
	DEHAVIOUIS



TĀMAKI HERENGA WA	AKA	
	>	Accountable to the Chief Executive Officer for POAL's Safety &
		Wellbeing compliance and business performance
	>	Focus on creating a culture where S&W is the primary focus, where
		safety is prioritised over productivity and profitability
	>	Review S&W performance of middle management
	>	Attend senior leadership S&W leadership training that includes S&W
		leadership expectations
	>	Approve the POAL S&W Management System and related processes
	>	Monitor S&W performance at its weekly meetings
	>	Demonstrate leadership and drive the development of the just safety
		culture
	>	Develop and prioritise initiatives to address trust issues within the
		business with regards to the fear of speaking up, lack of follow up on
		safety issues raised and the perception that those who raise issues or
		follow safety rules will be discriminated against.
	>	Embed safety and wellbeing as a core value through specific training
		led by the senior executive
	>	Ensure appropriate resources are allocated for safety, wellbeing and
		rehabilitation
	>	Ensure S&W objectives form an appropriate part of business plans and
		operational reports
	>	Ensure each business unit implements their S&W plan
	>	Ensure all reasonably practicable steps are taken to manage hazards
		and associated risks
	>	Encourage comprehensive and meaningful employee engagement
		representation and participation in safety
	>	Ensure incidents with injury consequences, or the potential for serious
		injury, are formally investigated, findings are circulated to relevant
		parties, and appropriate actions are taken to prevent reoccurrence
	>	Follow up on incidents reported by the workforce and implement
		corrective actions
Managers	>	Ensure that S&W is a line-management responsibility which is known
-		and accepted at all levels
	>	Define and communicate to the members of the business the
		responsibility, accountability and authority of persons who identify,
		evaluate or control HS hazards and risks
	>	Embed safety and wellbeing as a core value through ensuring
		availability and attendance of direct reports for all relevant training
		requirements
	>	Provide effective supervision to ensure the protection of workers'
		safety and health.
	>	Promote cooperation and communication among members of the
		business, including workers and their representatives, to implement
		the elements of POAL SWMS
	>	Fulfil the principles of SWMS contained in relevant New Zealand
		guidelines and implement a clear S&W policy and measurable
		objectives



TĀMAKI HERENGA V	VAKA
	> Establish effective arrangements to identify and eliminate or control
	workrelated hazards and risks, and promote health at work
	> Establish prevention and health promotion programmes.
	> Ensure effective arrangements for the full participation of workers and
	their representatives in the fulfilment of the S&W policy
	> Provide appropriate resources to ensure that persons responsible for
	S&W, including the S&W committees, can perform their functions
	properly; and
	> Ensure effective arrangements for the full participation of workers and
	their representatives in S&W committees, where they exist
	> Provide and maintain safe plant and systems of work (including, but
	not limited to, identifying, assessing and controlling hazards)
	> Ensure the safe use, storage and handling of substances
	> Provide adequate facilities for staff
Team Leaders	> Act as role models
	> Ensure that workers have the information, instruction, training and
	supervision that they need to work safely
	> Embed safety and wellbeing as a core value through ensuring
	availability and attendance of direct reports for all relevant training
	requirements
	> Consult with workers on staff changes
	> Maintain a safe working environment
	> Assist in developing preventive strategies
	> Assist in identifying, assessing and controlling hazards
	> Assist in Workplace Inspections, audits and incident investigation
	> Coordinate the collection, recording and analysis of S&W data
	> Facilitate rehabilitation of injured workers
Safety and	> Attend and actively participate in scheduled S&W Committee
Wellbeing	meetings
Committee	> Participate in developing and reviewing the safety and wellbeing
Representatives	management system, including this policy
	> Participate in reviews of all S&W risk data, including event reporting,
	hazard management, levels of engagement and safety and wellbeing
	activity
	> Encourage, monitor and review safety and wellbeing management
	practices in the workplace and make recommendations
	> Problem solve S&W matters and initiatives as they arise
	> Assist with event/incident investigation and resolution
	> Provide workers with a formal, visible way to have a voice in workplace
	S&W and provide a forum for workers who might not otherwise speak
	up about workplace safety and wellbeing matters.
	> Attend HSR approved training
	> Promote workers' interests in a S&W context
	> Communicate S&W updates to workers
	> Trained HSR's have powers that enable them to act on behalf of their
	work group, such as issuing Provisional Improvement Notices (PINs) or
	stopping unsafe activities



Union Delegates	>	Maintain effective collaboration with workers and POAL management
and		on S&W matters
Representatives	>	Focus on supporting a culture where S&W is the primary focus
	>	Ensure all reasonably practicable steps are taken to manage hazards
		and associated risks
	>	Ensure that workers have the information, instruction, training and
		supervision that they need to work safely
	>	Assist in developing preventive strategies
	>	Assist in identifying, assessing and controlling hazards
	>	Encourage, monitor and review safety and wellbeing management
		practices in the workplace and make recommendations
	>	Problem solve S&W matters and initiatives as they arise
	>	Assist with event/incident investigation and resolution
	>	Provide workers with a formal, visible way to have a voice in workplace
		S&W and provide a forum for workers who might not otherwise speak
		up about workplace safety and wellbeing matters.
	>	Promote workers' interests in a S&W context • Communicate S&W
		updates to workers
Workers	>	Comply with relevant legislation, regulations, and codes of practice,
		standards and safe operating procedures either statutory or
A worker is an		established by our organisation
individual who	>	Adhere to all safe working procedures in accordance with instructions.
carries out work	>	Take reasonable care of themselves and others who may be affected
in any capacity		by their actions
for POAL (e.g. employee,	>	Ensure that they are accountable and responsible for S&W within their
contractor, an		areas of responsibility
apprentice or	>	Use the appropriate personal protective equipment (PPE) and attend
student on work		training that will help to work safely
experience)		Accurate reporting, recording and investigation of all work-related
	>	
Workers can		accidents and near-miss incidents
carry other	>	Understand the role of the S&W Committee Representatives
responsibilities	>	Participate in S&W activities, training and meetings as required
also (e.g. a	>	Follow emergency procedures and actively participate in drill
Manager is also a		procedures
worker)	>	Cease work and seek assistance or advice if unclear about safe
		methods of work or conditions
	>	Use the S&W systems as required
	>	Actively participate in their rehabilitation and return to work
		programme should they be injured
PCBU	>	Take all reasonably practicable steps to ensure the safety of all
Stakeholders		personnel on site or who may be affected by the execution of the work
	>	Comply with relevant legislation, regulations, codes of practice, and
A person		best practice guidelines for health and safety in their work
conducting a		environment
business or undertaking		Ensure that they provide an induction for all contractors and
	>	
		subcontractors on site and that a daily brief is provided and have the
		appropriate training and equipment prior to commencing work



- > Ensure employees have the appropriate PPE and that it is maintained in a serviceable condition and certified in accordance with applicable standards
- Prepare and implement an approved site/contract specific safety planbefore work commences. This includes ensuring the safety plan is kept upto-date and communicated to all affected parties for the duration of the contract
- > To inform POAL or their Representatives employees of hazards the contractor may bring on site through the SSSP and when for low risk contractors, when they arrive at POAL
- Develop and maintain required registers e.g. Training, competency, hazard and incident
- > Ensure their employees are trained or adequately supervised for the work they are intending to carry out
- Lead by example showing a visible commitment to providing a safe work environment
- > Provide and maintain a safe working environment
- Attend PCBU Collaboration Meetings, Health and Safety Meetings and Site Coordination meetings, as requested by POAL

#### **Relevant Legislation**

This policy and the POAL WAKA (HSMS-Health & Safety Management System) will ensure compliance with legislative requirements and current industrial standards that are listed in the Safety and Wellbeing Legal Register.

#### **Policy Document Owner**

Vanessa Matakatea - Senior Manager - Safety and Wellbeing

This policy will be reviewed on a bi-annual basis or sooner should the need arise, to take account of new legislation, system improvement and organisational changes.

Board approval: 23 August 2021