

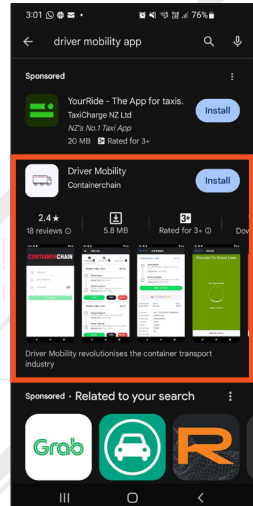
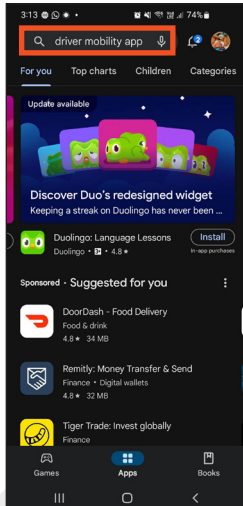
# E-Gate

## User Guide



# Download

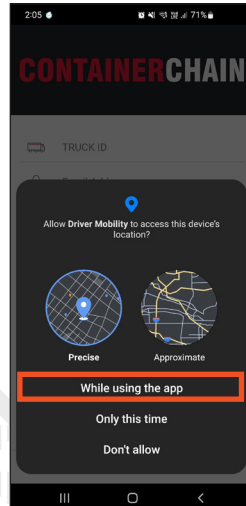
Download the **Driver Mobility App** from Google Play or the App Store.



# Permission

When you access the app the first time, it will prompt you to allow access to your device location.

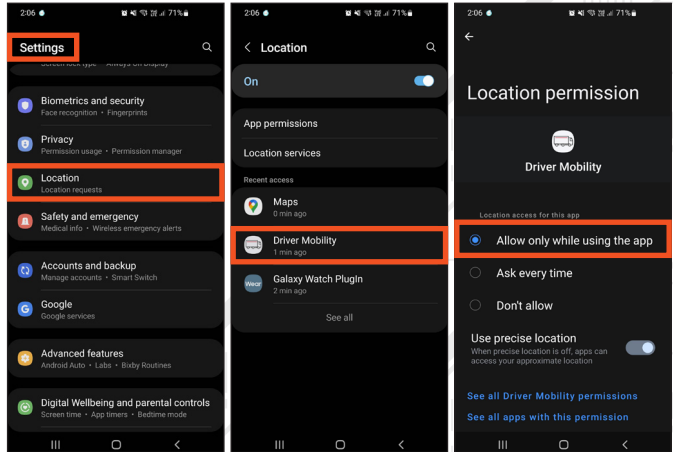
Tap on allow only **While using the App** or **Always allow**.



You can also go to the

- 1. Settings
- 2. Location
- 3. Driver Mobility

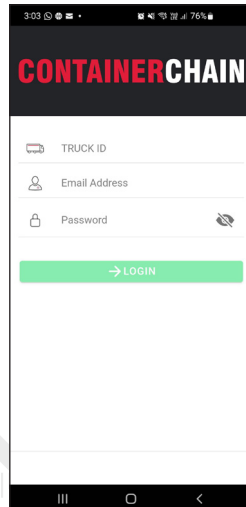
Then tap on **Allow only while using the app.**



## Login

Login details are available from your Dispatcher.

If you are an Owner Driver, enter in your email login and truck details.



The screenshot shows the login interface of the CONTAINERCHAIN mobile application. At the top, the status bar displays the time 3:03, signal strength, Wi-Fi, and 76% battery. The app header features the 'CONTAINERCHAIN' logo in red and white on a black background. Below the header, there are three input fields: 'TRUCK ID' with a truck icon, 'Email Address' with a person icon, and 'Password' with a lock icon and a toggle for visibility. A green button with a right-pointing arrow and the text 'LOGIN' is positioned below the password field. The bottom of the screen shows the Android navigation bar with three icons: a home button, a square app drawer button, and a back arrow.

## Landing Page

Upon logging in, you will land on this page which has 3 different tabs.

### Pending

This tab will show you the jobs that are yet to be accepted or rejected.

### Accepted

This tab will show you the accepted jobs and that are in progress.

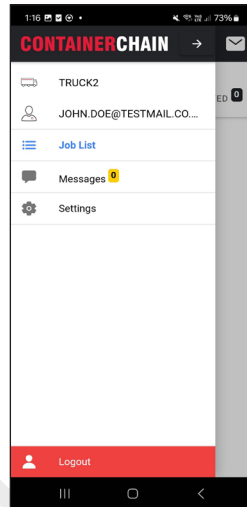
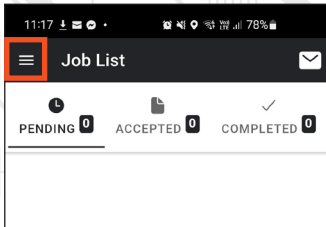
### Completed

This tab will show you all the completed jobs.

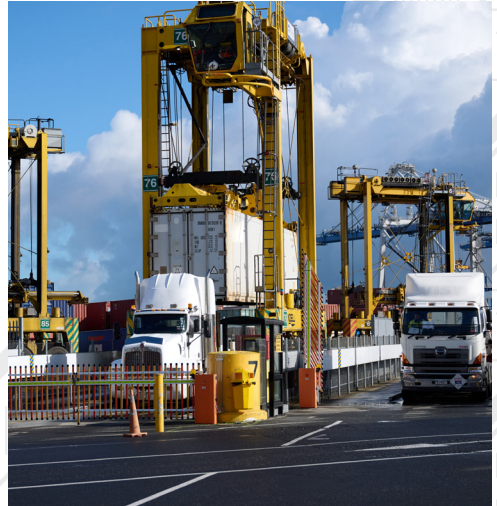


## Job List View

To find your jobs, tap the three lines on the top left of your screen.



# Container Drop off





# Step 1

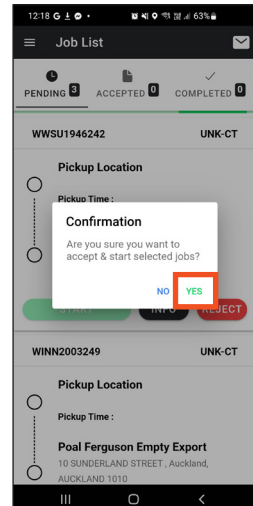
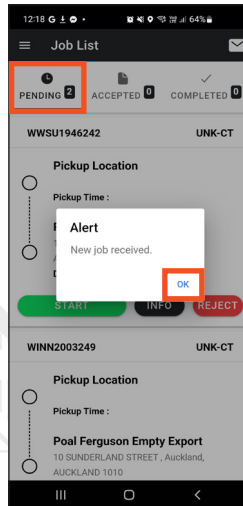
## Receiving/Starting a Job

You will receive a pop-up message when you are assigned with a job by the Dispatcher.

Press **OK** to dismiss the prompt

Only select the job/s that you want to pick up now from the pending tab and tap **START**

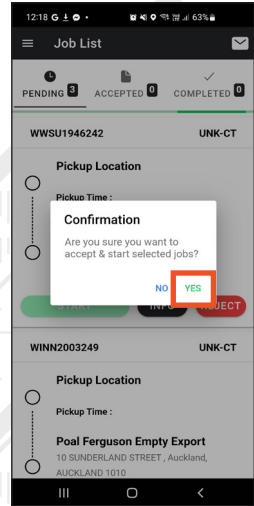
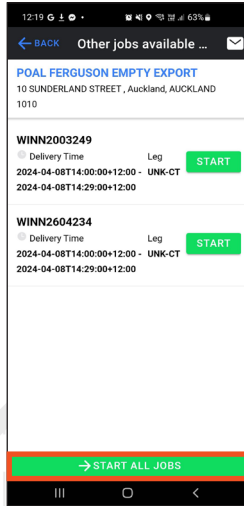
A pop-up message will appear, tap on **YES** to accept.



## Confirming Job

If you have multiple jobs for the same delivery time, tap **'START ALL JOBS'**. Otherwise start the jobs individually.

After selecting **YES** the job will be displayed under the Accepted job tab.

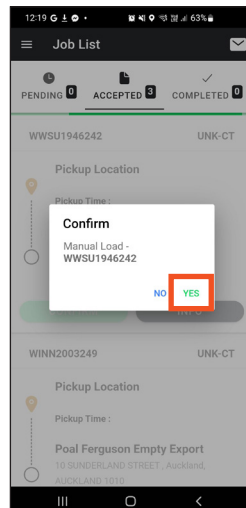
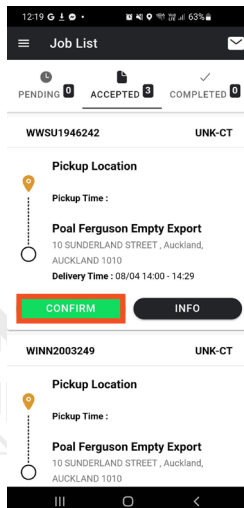


## Step 2

### Pick up Location Arrival

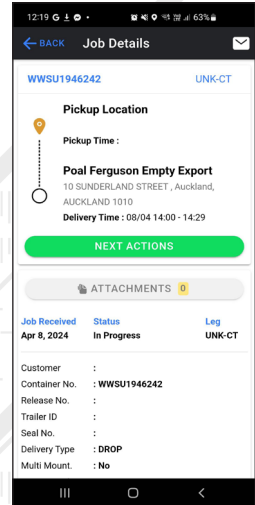
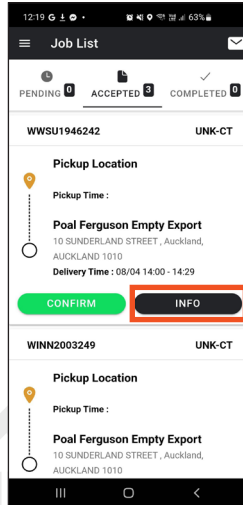
After loading the container onto your truck at the pick-up point, tap **CONFIRM** in the accepted tab.

After loading the container, select **“YES”** on the pop-up message to confirm.



## Job Information

You can view details of the accepted job by tapping on the **INFO** button.



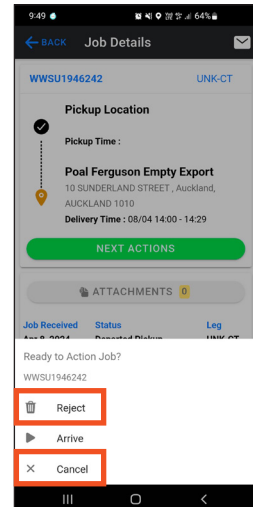
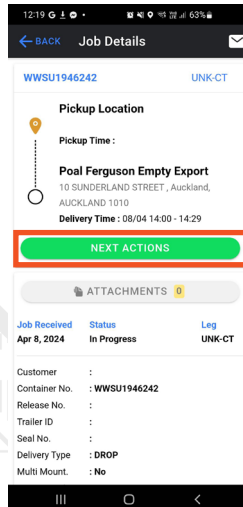
## Next Action

It opens a new screen that allows the driver to **REJECT** or **CANCEL** the job.

When it opens a new screen, please do not tap on **“Arrive”**. Choose either reject or cancel.

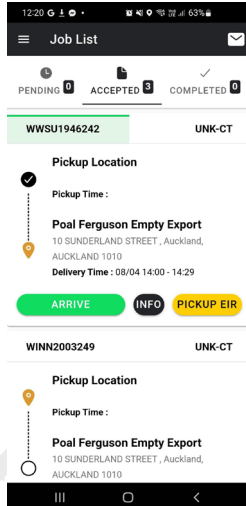
**Reject:** Will remove the job from your job list

**Cancel:** Will close the menu and will take you back to the previous screen



## Step 3

Once the Job is confirmed, you can now drive down to the Port.



Please don't tap on **ARRIVE** as this is done automatically by the app.

## Arriving at the Port - Green

Please keep the app open at ALL TIMES during the journey.

When you approach the Port the screen will either turn green or red.

If **green**, you may go straight to the gate where the eGate kiosk is located.

If you get a **red** screen, park at the truck grid and call the Road Office on **0800 767 800**.




Please don't tap on **ARRIVE** as this is done automatically by the app.

## Kiosk

For Green lane, once you have reached the Kiosk, select **POAL Security Access Card/ White Card (1)**.

For eGate use

**POAL Security Access Card / White Card**



(1)

**Use Truck Visit Card Number**

Card Number: 1919

Container Number: KKTU8165917  
Category: EXPRT

Doors: Aft

Vessel Name: MAERSK GARONNE -  
Discharge Port: CMSGH  
Final Discharge Port: CMSGH

LOF: ONE - Ocean Network Express NZ Ltd  
Booking Number: AKLA16186500

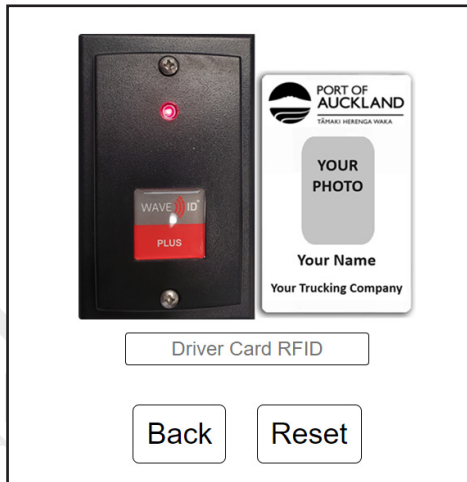
(2)

Back



## Kiosk

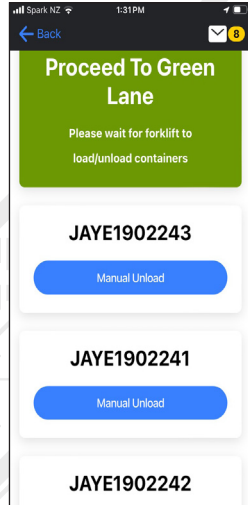
Swipe your card on the card reader and the gate will open for you to enter Empty Yard.



## Step 4

### Unloading the Container - Green

After each container has been successfully unloaded from your truck, tap **Manual Unload**.



## Arriving at the Port - Red

If you get a red screen, park at the truck grid and call the Driver Assist on **0800 767 800**.

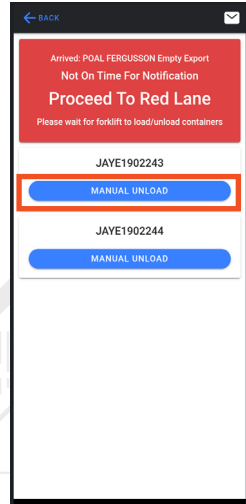
Road Office staff will provide further instructions.

(e.g. Instruct you to proceed to the gate as the issue of the booking has been resolved)



## Unloading the Container - Red

After each container is successfully unloaded from your truck tap **Manual Unload**.



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## Step 5

Now you may leave the Empty Yard and your job/s will be updated and completed automatically.





**PORT OF  
AUCKLAND**

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TĀMAKI HERENGA WAKA