

Operational Update

1 May 2024

Overall Operational Status		
Key points:		
<p>There continues to be ongoing volatility in Container Terminal vessel schedules, particularly with some of the deep-sea services from Asia due to port and weather delays. This means that the on-window performance of some services are affected at POAL with these larger services off window. We are working to balance on window callers with off window, to ensure we maximise volume flow however this does require some vessel working times to be changed. We are continuing to prioritise vessels arriving on window. Terminal performance trend is positive but there are ongoing changes to the operational plan due to schedule dynamics.</p> <p>Please continue to monitor vessel movements via our website www.poal.co.nz</p>		
Marine Services		
Operating well.		
Container Terminal Vessels at Anchor		
Nil		
<p>Alongside working: 'MSC NURYA G KE134A' (KEX) 'KOTA LEMBAH LEM228' (NZS)</p> <p>Berthing 2nd May: 'MOANA CHIEF 4585' (PACCOS) 'PALAWAN 2407' (ANLTRZ)</p> <p>Berthing 3rd May: 'NYK FUTAGO 093S' (NEASIA) 'KOTA LUMBA LUM149' (CNS)</p> <p>Berthing 5th May: 'MATE 413S' (PANZ)</p> <p>Berthing 6th May: 'KETA 2407' (ANLTRZ) 'CMA CGM DUTCH HARBOR 234' (NZS) 'CONTSHIP YEN 054E' (ANE) 'TAKUTAI CHIEF 0167' (PACCOS)</p> <p>Vessel berthing dates are indicative, check our website for the most current info for both Multi-Cargo and Container Terminal.</p>		
Link/On-dock Empty Container Depot – Link facility has sufficient capacity to meet current demands.		
Road Services – Terminal road operations working well with 25-minute average turn time.		
Please contact Drivers Assist for confirmation of vessel working times in case needed given current berth volatility.		

<p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> • Containers are Express Pinned for use of the pre-gate kiosks located in the Fergusson truck park. • Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening • Supply their drivers with Hazardous Certificates for imports • Are on time for their bookings <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
Rail Services – Services running as expected.	
Multi-Cargo (MC) Operations	
<p>Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 60% capacity and is expected to remain the same over the next week. Noting Freyberg Bravo is unable to be utilised due to dredging operations</p> <p>PCC Car volumes in the yard currently at approx. 90% capacity and is expected to remain the same over the next week.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi-Cargo Ops for staging areas and any subsequent issues. Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs and wear a seatbelt.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	--	-------------------------------	--	---	--

Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**, Monday - Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz