

Customer Advisory

Price Schedule update effective 1 January 2024

28 November 2023

Following from our customer advisory released on 5 October 2023, some further clarifications and adjustments will take effect as stated.

Updated access charges:

POAL landside access fee pricing based on peak and off-peak (for containers) is set to **increase to \$95.00 per container peak and \$40.00 per container off-peak effective 1 January 2024**. These charges will be split into two components: VBS fee (invoiced by Container Chain) and POAL Access Fee (invoiced by POAL).

	VBS fee	POAL Access Fee	Total
Peak time (0500 to 1730hrs – Mon to Fri)	\$10.00 per container	\$85.00 per container	\$95.00 per container
Off-Peak time (1800 to 0430hrs – all other times)	\$10.00 per container	\$30.00 per container	\$40.00 per container
No Show	\$95.00 per container	N/A	\$95.00 per container

The POAL Access Fee is a differentiated charge for peak and off-peak that will be invoiced to transporters directly. POAL credit terms are applicable, and transporters are encouraged to complete a [credit application](#) prior to 15 Dec 2023.

From 1 March 2024, we are introducing landside access fee pricing at Multi-Cargo per load for breakbulk and bulk cargo movements. This will be set at **\$24.00 per truck load** and invoiced to the transporter directly. Transporters are encouraged to complete a [credit application](#) prior to 15 Feb 2024.

To improve safety, access and the controls when operating on the port, Port of Auckland is implementing an Authority to Work (ATW) access permit for all businesses (PCBUs) that enter Port of Auckland. This includes trucking companies, third party contractors, regulators etc. **Effective, 1 January 2024, an ATW setup fee of \$750.00 per application will be incurred by the applicant, with a validity of two years from the application approval date.** We encourage you to get set up prior to 31 December 2023 (at no charge) by contacting us on email: atw@poal.co.nz

Other price adjustments:

Effective 1 January 2024, customer's requesting to credit and rebill an invoice to another party will be charged a **Credit & Rebill Fee of \$200.00 per invoice**. This charge is in recognition of

the time and effort to change the billable party. We would encourage all customers to ensure they are certain of cost acceptance at the initial billing stage to ensure no unnecessary work or additional cost is incurred.

Container Terminal services provided for '**Discharge Direct to Motor Vehicle (DMV) or vice versa**' and '**Container import or Export – 53ft or greater**' will be priced on application.

The description for the '**Power Supply**' charge has been updated to read 'Excluding monitoring at Multi-Cargo. Rate includes monitoring at Fergusson Terminal'.

For clarification purposes, the '**Brow Gangway**' charge is a 'per day' charge.

From 1 January 2024 the '**Dangerous Goods Container Charge**' which was introduced on 1 January this year will be \$60.00 per container. It will be invoiced to the applicable party requesting a DG certificate to be printed by POAL staff to comply with NZ road user rules and/or for non-compliant regulatory paperwork submitted to POAL.

All rates quoted above are exclusive of GST.

Price schedules are available on our website - [Price Schedule](#)

A copy of our latest updated [Standard Terms and Conditions](#) can also be found on the above link.

For more information please contact:

Customer Service

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Email us on customerservice@poal.co.nz