

# Operational Update

7 February 2024

<p><b>Overall Operational Status</b></p>	
<p><b>Key points:</b> Terminal operations are running well.</p> <p>Now that the DP World/MUA industrial dispute affecting some vessel schedules has been resolved, we expect to see a settling down of vessel schedules over the coming weeks.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p>	
<p><b>Marine Services</b></p>	
<p>Operating well.</p>	
<p><b>Container Terminal Vessels at Anchor</b></p>	
<p>Nil</p>	
<p>There are no ongoing wait times at the anchorage we continue to manage a number of services operating off window.</p>	
<p><b>Alongside working:</b> 'XIN ZHANG ZHOU 060S' (CNS) 'ARCHER 405E' (POLARI)</p> <p><b>Berthing 8<sup>th</sup> February:</b> 'MOANA CHIEF 4561' (PACCOS) 'GSL KITHIRA 401S' (NEASIA)</p> <p><b>Berthing 9<sup>th</sup> February:</b> 'MSC LIDIA KE402A' (KEX) 'NORTHERN GUILD 447S' (CNS)</p> <p><b>Berthing 10<sup>th</sup> February:</b> 'SEATRADE BLUE 3550' (RTWPAN)</p> <p><b>Berthing 11<sup>th</sup> February:</b> 'CMA CGM MARLIN 769' (NZZ)</p> <p><b>Berthing 12<sup>th</sup> February:</b> 'CAPITAINE TUPAIA 015S' (ANZPAC)</p> <p>Vessel berthing dates are indicative, check our <a href="#">website</a> for the most current info for both Multi-cargo and Container Terminal.</p>	
<p><b>Link/On-dock Empty Container Depot</b> – Link facility has sufficient capacity to meet current demands.</p>	
<p><b>Road Services</b> – Terminal Road operations working well with sub 20-minute turn times.</p>	
<p>Due to low demand for VBS bookings, Fergusson Container Terminal R&amp;D will have <b>kiosk only operation</b> from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> <li>Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park.</li> </ul>	

<ul style="list-style-type: none"> <li>• Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening</li> <li>• Supply their Drivers with Hazardous Certificates for Imports</li> <li>• Are on time for their bookings</li> </ul> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<b>Rail Services</b> – Services running as expected.	
<b>Multi-Cargo (MC) Operations</b>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths and yard currently at approx. 90% and is expected to increase beyond capacity over the next week.</p> <p>PCC Car volumes in the yard currently at approx. 30% capacity and will increase to 60% over the next week.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues. Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p>	

**Ports of Auckland operational status:**

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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**Friendly reminders:** Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs. For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz)

Next update will be on Wednesday 14 February 2024.