Operational Update

24 January 2024

Overall Operational Status	
Key points: Terminal operations are running well however berth windows continue to be affected by delays to vessels offshore largely from the ongoing industrial dispute in Australia between DP World/MUA. We expect this situation to be ongoing for some time and continue to monitor for potential congestion periods. We have two short working weeks ahead with Auckland Anniversary Day weekend (27th – 29th January) and Waitangi Day holiday on the 6th February. We ask Carriers to do best possible to remove import containers from the yard as quickly as possible over this period to ensure we can maintain reliable port operations and mitigate congestion in the terminal yard. Please continue to monitor POAL Website for vessel movements and cargo receival windows.	
Marine Services	
Operating well.	
Container Terminal Vessels at Anchor	
Nil	

There are no ongoing wait times at the anchorage but are managing a high number of services operating off window.
 	
Alongside working: 'ANTWERP BRIDGE 229' (NZS)
Berthing 25th January: 'MOANA CHIEF 4557' (PACCOS)
   'MSC TANIA KE352A' (KEX)
Berthing 26th January: 'ANL WARRNAMBOOL 445S' (CNS)
Berthing 28th January: 'COSCO FELIXSTOWE 185S' (NEASIA)
   'MATHILDE SCHULTE 3548' (RTW)
Berthing 29th January: 'CMA CGM SEMARANG 2331' (ANLTRZ)
 	
Vessel berthing dates are indicative, check our website for the most current info for both Multi-cargo and Container Terminal.	

Link/On-dock Empty Container Depot – Link facility is at approximately 30% utilisation.	
Road Services – Terminal Road operations working well with sub-20-minute turn times.	

Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have **kiosk only operation** from 1900 Saturday to 0700 Sunday.

Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:
- Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park.
- Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening
- Supply their Drivers with Hazardous Certificates for Imports
- Are on time for their bookings

For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.

Rail Services – Services running as expected.

Multi-Cargo (MC) Operations

Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 20% capacity and is expected to increase to 90% by this time next week.

PCC Car volumes in the yard currently at approx. 40% capacity and will increase to approx. 70% by this time next week.

Road Services – Container and Breakbulk R&D is well controlled. Car transporter operations are steady.

The Multi-Cargo truck grid is flowing well and is being managed accordingly.
R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.
Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.
Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	

Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360,** Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.
For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz

Next update will be on Wednesday 31 January 2024.