

# Operational Update

20 December 2023

<b>Overall Operational Status</b>	
<p><b>Key points:</b> Container terminal yard utilisation is 72% today.</p> <p>We are still experiencing some vessels arriving outside of their berth window due to delays at overseas ports and high swells in the Tasman Sea.</p> <p>A reminder that all Terminal operations will stop for Christmas Day. Please refer to our Port wide operating hours <a href="#">here</a> for details.</p> <p>We urge ALL customers/stakeholders to please do your best to ensure cargo keeps flowing off port over the holiday period. We are expecting a few large vessel exchanges over the short weeks that could impact yard capacity if containers are not collected in a timely manner. During this period, <u>NO concessions on demurrage</u> will be considered.</p> <p>Please note that this will be our last update for the year, our next Port-wide update will be on Wednesday 10th January 2024. A customer advisory will be sent, as usual practice, in the event there is any immediate operational impacts.</p> <p>On behalf of the POAL Team, we take this opportunity to wish you all a Happy and Safe Christmas and New Year holiday period. Thank you for your ongoing support.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p>	
<b>Marine Services</b>	
Operating well.	
<b>Container Terminal Vessels at Anchor</b>	
Nil	
The average wait time at anchorage last week was 1 day for some vessels off window.	
<p><b>Alongside working:</b> 'NICOLAI MAERSK 348E' (POLARI) 'MSC ALABAMA III' (KEX)</p> <p><b>Berthing 21<sup>st</sup> December:</b> 'MOANA CHIEF 4551' (PACCOS) 'CAPITAINE DAMPIER 205S' (ANZPAC)</p> <p><b>Berthing 22<sup>nd</sup> December:</b> 'GSL SYROS 349S' (NEASIA)</p> <p><b>Berthing 23<sup>rd</sup> December:</b> 'CMA CGM SEMARANG 2329' (ANLTRZ)</p> <p><b>Berthing 24<sup>th</sup> December:</b> 'CONTSHIP YEN 048E' (ANE)</p> <p><b>Berthing 25<sup>th</sup> December:</b> 'NORTHERN GUILD 441S' (CNS)</p> <p><b>Berthing 27<sup>th</sup> December:</b> 'WIDE INDIA 346S' (PANZ) 'MSC LANGSAR KE347A' (KEX)</p>	
Vessel berthing dates are indicative, check our <a href="#">website</a> for the most current info for both Multi-cargo and Container Terminal.	

<p><b>Link/On-dock Empty Container Depot</b> – Link facility is at 44% utilisation.</p>	
<p><b>Road Services</b> – Average turn times are 20 minutes. In the last 48 hours 1,733 import containers left the terminal via road and 238 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&amp;D will have <b>kiosk only operation</b> from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> <li>• Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park.</li> <li>• Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening</li> <li>• Supply their Drivers with Hazardous Certificates for Imports</li> <li>• Are on time for their bookings</li> </ul> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p><b>Rail Services</b> – Services running as expected.</p>	
<p><b>Multi-Cargo (MC) Operations</b></p>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths and yard currently at approx. 60% capacity and should remain the same until end of the year.</p> <p>PCC Car volumes in the yard currently at approx. 15% capacity and will increase to approx. 70% by the end of the week.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues. Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p>	

**Ports of Auckland operational status:**

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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**Friendly reminders:** Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs. For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz)

Next update will be on Wednesday 10 January 2024.