

Operational Update

13 December 2023

Overall Operational Status

Key points: Container terminal yard utilisation is 68% today.

Services continue to be affected by delays offshore particularly via Australia. We are also experiencing delays with vessels south bound due to weather in the South Pacific, outside of these weekly volumes remain steady.

Please continue to monitor POAL Website for vessel movements and cargo receival windows.

Marine Services

Operating well.

Container Terminal Vessels at Anchor

Nil

The average wait time at anchorage last week was 1 day for some vessels off window.

Alongside working: 'MIA SCHULTE 2329' (ANLTRZ)
Berthing tonight: 'MOANA CHIEF 4549' (PACCOS)
Berthing 14th December: 'TS KAOHSIUNG 2313S' (NZE)

'AS SABINE 349E' (POLARI)

Berthing 15th December: 'GSL KITHIRA V347S' (NEASIA) Berthing 16th December: 'XIN ZHANG ZHOU 059S' (CNS) Berthing 17th December: 'KOTA LEMBAH LEM222' (NZS)

Vessel berthing dates are indicative, check our <u>website</u> for the most current info for both Multi-cargo and Container Terminal.

Link/On-dock Empty Container Depot – Link facility is at 58% utilisation.

Road Services – Average turn times are 24 minutes. In the last 48 hours 1,590 import containers left the terminal via road and 166 left via rail.

Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have **kiosk only operation** from 1900 Saturday to 0700 Sunday.

Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:

 Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park.

- Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening
- Supply their Drivers with Hazardous Certificates for Imports
- Are on time for their bookings

For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.

Rail Services – Services running as expected.

Multi-Cargo (MC) Operations

Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 70% capacity, and should remain the same till end of the year

PCC Car volumes in the yard currently at approx. 30% capacity currently and will remain at approx. 30% till end of the year.

Road Services – Container and Breakbulk R&D is well controlled. Car transporter operations are steady.

The Multi-Cargo truck grid is flowing well and is being managed accordingly.

R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.

Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.

Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.

Ports of Auckland operational status:

| Normal or | Service degraded, | Service severely degraded, |
|---------------|-------------------|----------------------------|
| nearly normal | some delays | major delays |

Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360,** Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs. For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz

Next update will be on Wednesday 20 December 2023.