

Operational Update

29 November 2023

<p>Overall Operational Status</p>	
<p>Key points: Container terminal yard utilisation is 75% today.</p> <p>There is an increase in Services being affected by delays offshore particularly via Australia. Peak demand across weekends continues, impacting on the 3 x larger Services (NE Asia/J Star, CNS/ANZEX and NZS/KIX).</p> <p>We continue to see high import volumes, a good flow of containers with truck turn times under 20 minutes.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p>	
<p>Marine Services</p>	
<p>Operating well.</p>	
<p>Container Terminal Vessels at Anchor</p>	
<p>'COSCO FELIXSTOWE 184S' (NEASIA)</p>	
<p>The average wait time at anchorage last week was 1-2 days for some vessels off window.</p>	
<p>Alongside working: 'NICOLAI MAERSK 345E' (POLARI) 'CONTSHIP QUO 013E' (ANE)</p> <p>Berthing tonight: 'COSCO FELIXSTOWE 184S' (NEASIA)</p> <p>Berthing 30th November: 'MOANA CHIEF 4543' (PACCOS)</p> <p>Berthing 1st December: 'KOTA LUMBA LUM107' (CNS)</p> <p>Berthing 3rd December: 'MATE 343S' (PANZ) 'NORFOLK (CONTAINER) 109' (NZS)</p> <p>Berthing 5th December: 'CAPITAINE TASMAN 088S' (ANZPAC) 'CONTSHIP YEN 047E' (ANE)</p> <p>Vessel berthing dates are indicative, check our website for the most current info for both Multi-cargo and Container Terminal.</p>	
<p>Link/On-dock Empty Container Depot – Link facility is at 41% utilisation.</p>	
<p>Road Services – Average turn times are 18 minutes. In the last 48 hours 1,156 import containers left the terminal via road and 185 left via rail.</p>	
<p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p>	

<p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> • Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park. • Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening • Supply their Drivers with Hazardous Certificates for Imports • Are on time for their bookings <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p>Rail Services – Services running as expected.</p>	
<p>Multi-Cargo (MC) Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 100% capacity and expected to remain at full capacity over the next week, noting some of the container/bulk yard space is currently occupied by PCC cargo due to the large volume of vehicles on-site.</p> <p>PCC Car volumes in the yard currently at approx. 100% capacity currently and will remain to full capacity over the next week.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues. Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs. For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz

Next update will be on Wednesday 6 December 2023.