













Operational Update

22 November 2023

<p>Overall Operational Status</p>	
<p>Key points: Container terminal yard utilisation is 87% today.</p> <p>Shipping services via the Terminal are being affected by delays offshore particularly via Australia making it very difficult to provide berth window consistency. Peak demand across weekends continues, impacting on the 3 x larger Services (NE Asia/J Star, CNS/ANZEX and NZS/KIX).</p> <p>With high import volumes continuing, we are seeing a good flow of import containers through the port with reasonable truck turn times.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p>	 
<p>Marine Services</p>	
<p>Operating well.</p>	
<p>Container Terminal Vessels at Anchor</p>	
<p>'MSC TANIA KE343A' (KEX)</p>	
<p>The average wait time at anchorage last week was 1-2 days for some vessels off window.</p> <p>Alongside working: 'CMA CGM DUTCH HARBOR 341S' (PANZ) Due alongside tonight: 'CAPITAINE TUPAIA 013S' (ANZPAC) Berthing 23rd November: 'MSC TANIA KE343A' (KEX) ' MOANA CHIEF 4543' (PACCOS) Berthing 24th November: 'CONTSHIP DAX 150W' (N2A) Berthing 25th November: 'CMA CGM SEATTLE 342S' (PANZ) Berthing 26th November: 'TIANJIN BRIDGE 181' (NZS)</p> <p>Vessel berthing dates are indicative, check our website for the most current info for both Multi-cargo and Container Terminal.</p>	 
<p>Link/On-dock Empty Container Depot – Link facility is at 58% utilisation.</p>	
<p>Road Services – Average turn times are 24 minutes. In the last 48 hours 1,638 import containers left the terminal via road and 189 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p>	 

<p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> • Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park. • Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening • Supply their Drivers with Hazardous Certificates for Imports • Are on time for their bookings <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p>Rail Services – Services running as expected.</p>	
<p>Multi-Cargo (MC) Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 30% capacity and expected to increase to full capacity over the weekend. This will decrease again to approx. 70% by mid next week.</p> <p>PCC Car volumes in the yard currently at approx. 15% capacity currently and will increase to full capacity over the next week.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues. Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	--	-------------------------------	--	---	--

Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs. For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz

Next update will be on Wednesday 29 November 2023.