

# Operational Update

15 November 2023

<b>Overall Operational Status</b>	
<p><b>Key points:</b> Container terminal yard utilisation is 87% today.</p> <p>There is an increase in Services being affected by delays offshore particularly via Australia. Peak demand leading into and across the weekend continues, impacting the 3 x larger Services (NE Asia/J Star, CNS/ANZEX and NZS/KIX).</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p>	
<b>Marine Services</b>	
Operating well.	
<b>Container Terminal Vessels at Anchor</b>	
Nil	
<p>The average wait time at anchorage for last week was under 1 day waiting for windows to open.</p> <p><b>Alongside working:</b> 'CMA CGM MARLIN 765E' (NZS) 'AS SIMONE 344E' (POLARI) 'MSC BANU III KE342A' (KEX)</p> <p><b>Due alongside tonight:</b> 'SEATTLE EXPRESS 340S' (PANZ)</p> <p><b>Berthing 16<sup>th</sup> November:</b> 'MOANA CHIEF 4541' (PACCOS) 'MIA SCHULTE 2327' (ANLTRZ)</p> <p><b>Berthing 17<sup>th</sup> November:</b> 'NYK FUTAGO 090S' (NEASIA)</p> <p><b>Berthing 19<sup>th</sup> November:</b> 'OOCL BUSAN 634S' (CNS)</p> <p><b>Berthing 20<sup>th</sup> November:</b> 'XIN XIA MEN 110S' (NZS)</p> <p>Vessel berthing dates are indicative, check our <a href="#">website</a> for the most current info for both Multi-cargo and Container Terminal.</p>	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at 79% utilisation.	
<p><b>Road Services</b> – Average turn times are 20 minutes. In the last 48 hours 1,706 import containers left the terminal via road and 206 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&amp;D will have <b>kiosk only operation</b> from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p>	

<ul style="list-style-type: none"> <li>• Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park.</li> <li>• Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening</li> <li>• Supply their Drivers with Hazardous Certificates for Imports</li> <li>• Are on time for their bookings</li> </ul> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p><b>Rail Services</b> – Services running as expected.</p>	
<p><b>Multi-Cargo (MC) Operations</b></p>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths and yard currently at approx. 60% capacity and will gradually become busier with combination of conventional and bulk vessels.</p> <p>PCC Car volumes in the yard currently at approx. 30% capacity but it is expected to increase early next week with back-to-back PCC shipping.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues. Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p>	

**Ports of Auckland operational status:**

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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**Friendly reminders:** Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs. For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz)

Next update will be on Wednesday 22 November 2023.