

Operational Update

8 November 2023

<p>Overall Operational Status</p>	
<p>Key points: Container terminal yard utilisation is 67% today.</p> <p>Terminal operations are running well with a steady improvement in on time berth window performance. Some services affected by delays offshore. Due to peaking demand on the berth leading into and across weekends the 3 larger (NE Asia/J-Star, CNS/ANZEX and NZS/KIX) services are suffering some delays. We are continuing to lift our operational performance and training of skilled staff to meet this demand.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p>	
<p>Marine Services</p>	
<p>Operating well.</p>	
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<p>Container Terminal Vessels at Anchor</p>	
<p>'NYK FUSHIMI 121S' (NEASIA) 'TS OSAKA 2304S' (NZE)</p>	
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<p>The average wait time at anchorage for last week was under 1 day waiting for windows to open.</p> <p>Alongside working: 'CMA CGM SEMARANG 2325' (ANLTRZ) 'MSC MANU KE341A' (KEX) 'KETA 2325' (ANLTRZ)</p> <p>Berthing 9th November: 'MOANA CHIEF 4539' (PACCOS)</p> <p>Berthing 10th November: 'NYK FUSHIMI 121S' (NEASIA) 'ANL WARRNAMBOOL 437S' (CNS)</p> <p>Berthing 11th November: 'TS OSAKA 2304S' (NZE)</p> <p>Berthing 12th November: 'CMA CGM MARLIN 765' (NZS)</p> <p>Vessel berthing dates are indicative, check our website for the most current info for both Multi-cargo and Container Terminal.</p>	
<p>Link/On-dock Empty Container Depot – Link facility is at 51% utilisation.</p>	
<p>Road Services – Average turn times are 22 minutes. In the last 48 hours 1,556 import containers left the terminal via road and 136 left via rail.</p>	
<p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p>	

<ul style="list-style-type: none"> • Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park. • Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening • Supply their Drivers with Hazardous Certificates for Imports • Are on time for their bookings <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p>Rail Services – Due to a derailment on Sunday afternoon at 1230 hours no trains were able to arrive or depart. Track maintenance was completed, and operations resumed from 1800 hours Monday evening. Services have since then been running as expected.</p>	
<p>Multi-Cargo (MC) Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 50% capacity and will increase to 100% over the weekend/early next week.</p> <p>PCC Car volumes in the yard currently at approx. 80% capacity and will increase to 100% by Saturday, will decrease again early next week.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues. Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs. For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz

Next update will be on Wednesday 15 November 2023.