

Operational Update

25 October 2023

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| Overall Operational Status | |
| <p>Key points: Container terminal yard utilisation is 91% today.</p> <p>Over the past week we have seen an improvement in servicing several vessels close to their berth window times. This week there are several 'blanked' sailings and vessels off window as impacts from the industrial action at some of the Australian terminals is now starting to influence scheduled arrival times.</p> <p>We are also closely monitoring the potential effects from tropical cyclone Lola which may have an effect to schedules and operations later in the week, early next.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p> | |
| Marine Services | |
| Operating well. | |
| Container Terminal Vessels at Anchor | |
| Nil | |
| <p>The average wait time at anchorage for last week was 1-2 days.</p> <p>Alongside working: 'LOUISE 431S' (CNS) 'MIA SCHULTE 2325' (ANLTRZ)</p> <p>Berthing 26th October: 'MOANA CHIEF 4535' (PACCOS) 'CAP JERVIS 338S' (PANZ)</p> <p>Berthing 27th October: 'AS SIMONE 341E' (POLARI) 'TASMAN TRADER 2325' (ANZS)</p> <p>Berthing 28th October: 'CONTSHIP DAX 149W' (N2A)</p> <p>Berthing 29th October: 'AS SABINE 343E' (POLARI)</p> <p>Berthing 30th October: 'HONGKONG BRIDGE 225' (ANZPAC)</p> <p>Berthing 31st October: 'MSC CAPE III KE340A' (KEX)</p> <p>Vessel berthing dates are indicative, check our website for the most current info for both Multi-cargo and Container Terminal.</p> | |
| Link/On-dock Empty Container Depot – Link facility is at 51% utilisation. | |
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| <p>Road Services – Average turn times are 20 minutes. In the last 48 hours 868 import containers left the terminal via road and 141 left via rail.</p> <p>In a further effort to improve container flows through the terminal, we are introducing Seamless Shift Change on Monday 30th October 2023. This will enable continuous operations during POAL shift change where trucks will continue to be serviced at Fergusson Terminal minimising downtime for truck drivers during shift changes.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> • Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park. • Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening • Supply their Drivers with Hazardous Certificates for Imports • Are on time for their bookings <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p> | |
| <p>Rail Services – Rail services are running as expected.</p> | |
| <p>Multi-Cargo (MC) Operations</p> | |
| <p>Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 70% capacity and will remain at 70% over the next week.</p> <p>PCC Car volumes in the yard currently at approx. 100% capacity and will remain at full capacity over the next week.</p> | |
| <p>Road Services – Container and Breakbulk R&D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p> | |

Ports of Auckland operational status:

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| Normal or nearly normal | | Service degraded, some delays | | Service severely degraded, major delays | |
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Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz

Next update will be on Wednesday 1 November 2023.