

# Operational Update

18 October 2023

<b>Overall Operational Status</b>	
<p><b>Key points:</b> Container terminal yard utilisation is 74% today.</p> <p>We are still experiencing delays to vessels working at the terminal as we manage the backlog of vessels. The delays are however improving on the current profile, which we expect to see ongoing improvement over the coming weeks.</p> <p>In a further effort to improve container flows through the terminal, we are introducing Seamless Shift Change on Monday 30<sup>th</sup> October 2023. This will enable continuous operations during POAL shift change where trucks will continue to be serviced at Fergusson Terminal minimising downtime for truck drivers during shift changes. These additional bookings will be available from Monday 23<sup>rd</sup> October 2023.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p>	
<b>Marine Services</b>	
Operating well.	
<b>Container Terminal Vessels at Anchor</b>	
Nil	
<p>The average wait time at anchorage for last week was 3-4 days.</p> <p><b>Alongside working:</b> 'KOTA LESTARI LES245' (CNS)  <b>Berthing tonight:</b> 'MOANA CHIEF 4533' (PACCOS)  <b>Berthing 19<sup>th</sup> October:</b> 'NORFOLK 107' (NZS)  <b>Berthing 20<sup>th</sup> October:</b> 'GSL SYROS 339S' (NEASIA)  <b>Berthing 23<sup>rd</sup> October:</b> 'CAPITAINE TASMAN 087S' (ANZPAC)  'MSC SCHULTE 2325' (ANLTRZ)  <b>Berthing 24<sup>th</sup> October:</b> 'LOUISE 431S' (CNS)</p> <p>Vessel berthing dates are indicative, check our <a href="#">website</a> for the most current info for both Multi-cargo and Container Terminal.</p>	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at 63% utilisation.	

<p><b>Road Services</b> – Average turn times are 26 minutes. In the last 48 hours 1,473 import containers left the terminal via road and 168 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&amp;D will have <b>kiosk only operation</b> from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> <li>• Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park.</li> <li>• Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening</li> <li>• Supply their Drivers with Hazardous Certificates for Imports</li> <li>• Are on time for their bookings</li> </ul> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p><b>Rail Services</b> – Rail services are running as expected.</p>	
<p><b>Multi-Cargo (MC) Operations</b></p>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths and yard currently at approx. 65% capacity and will increase to full capacity over the next week.</p> <p>PCC Car volumes in the yard currently at approx. 30% capacity and will increase to full capacity over the next week.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p>	

**Ports of Auckland operational status:**

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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**Friendly reminders:** Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Wednesday 25<sup>th</sup> October 2023.