

Operational Update

11 October 2023

Overall Operational Status	
<p>Key points: Container terminal yard utilisation is 78% today.</p> <p>We are still experiencing ongoing delays to vessels working at the terminal as we manage the backlog of vessels and ongoing tight skilled labour capacity.</p> <p>Pavement upgrade works are now complete and 'K' crane will return to operations this evening.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p>	
Marine Services	
Operating well.	
Container Terminal Vessels at Anchor	
'TAKUTAI CHIEF 0110' (PACCOS)	
<p>The average wait time at anchorage for last week was 3-4 days.</p> <p>Alongside working: 'ROTTERDAM BRIDGE 469S' (CNS) 'ANL TASMAN TRADER 2323' (ANZS)</p> <p>Berthing 12th October: 'TIANJIN BRIDGE 179' (NZS) 'TAKUTAI CHIEF 0110' (PACCOS)</p> <p>Berthing 13th October: 'WIDE INDIA 336S' (PANZ)</p> <p>Berthing 14th October: 'KETA 2323' (ANLTRZ) 'MSC STAR R KE337A' (KEX)</p> <p>Berthing 16th October: 'SYNERGY BUSAN 335S' (PANZ) 'GSL KITHIRA 337S' (NEASIA)</p> <p>Berthing 17th October: 'MUNTGRACHT 2312' 'KOTA LESTARI LE245' (CNS)</p> <p>Vessel berthing dates are indicative, check our website for the most current info for both Multi-cargo and Container Terminal.</p>	
Link/On-dock Empty Container Depot – Link facility is at 62% utilisation.	

<p>Road Services – Average turn times are 21 minutes. In the last 48 hours 1,304 import containers left the terminal via road and 174 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> • Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park. • Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening • Supply their Drivers with Hazardous Certificates for Imports • Are on time for their bookings <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p>Rail Services – Rail services are running as expected.</p>	
<p>Multi-Cargo (MC) Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 100% capacity and will remain at full capacity over the next week.</p> <p>PCC Car volumes in the yard currently at approx. 25% capacity and will increase to full capacity over the next week.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 18th October 2023.