

Operational Update

20 September 2023

Overall Operational Status	
<p>Key points: Container terminal yard utilisation is 88% today.</p> <p>Pavement upgrade is on track for completion by end September.</p> <p>We have unfortunately suffered a major mechanical failure on one of our STS cranes, 'K', which will be out of service until mid-October whilst we undertake repairs. The crane can be moved but is the centre crane of 5 on FX/FZ berths which does pose some limitations on the number of cranes we can deploy to vessels in the berth.</p> <p>There remain ongoing delays to vessels working at the terminal as we manage tight labour capacity in addition to the above.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p>	
Marine Services	
Operating well.	
Container Terminal Vessels at Anchor	
'MATE 332S' (PANZ)	
<p>The average wait time at anchorage for last week was 1.1 days.</p> <p>Alongside working: 'NORTHERN GUILD 429S' (CNS) 'KOTA LEMBAH LEM218' (NZS)</p> <p>Berthing 21st September: MATE 332S' (PANZ)</p> <p>Berthing 22nd September: 'NICOLAI MAERSK' (POLARI) 'CMA CGM SEATTLE 429S'(CNS)</p> <p>Berthing 23rd September: 'MOANA CHIEF 4525' (PACCOS)</p> <p>Berthing 24th September: 'NYK FUTAGO 089S' (NEASIA)</p> <p>Berthing 25th September: 'CMA CGM MARLIN 763' (NZS)</p> <p>Berthing 27th September: 'MSC SOTIRIA III KE334A' (KEX)</p> <p>Vessel berthing dates are indicative, check our website for the most current info for both Multi-cargo and Container Terminal.</p>	
Link/On-dock Empty Container Depot – Link facility is at 63% utilisation.	

<p>Road Services – Average turn times are 24 minutes. In the last 48 hours 1,548 import containers left the terminal via road and 206 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> • Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park. • Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening • Supply their Drivers with Hazardous Certificates for Imports • Are on time for their bookings <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p>Rail Services – Rail services are running as expected.</p>	
<p>Multi-Cargo (MC) Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 100% capacity and will remain at full capacity over the next week.</p> <p>PCC Car volumes in the yard currently at approx. 70% capacity and will increase from tomorrow to full capacity where it will remain for the next week.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly.</p> <p>R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	--	-------------------------------	--	---	--

Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 27 September 2023.