

Operational Update

13 September 2023

Overall Operational Status	
<p>Key points: Container terminal yard utilisation is 86% today.</p> <p>Pavement upgrade is on track for completion by end September.</p> <p>We have unfortunately suffered a major mechanical failure on one of our STS cranes, 'K', which will be out of service until mid-October whilst we undertake repairs. The crane can be moved but is the centre crane of 5 on FX/FZ berths which does pose some limitations on the number of cranes we can deploy to vessels in the berth.</p> <p>There remain ongoing delays to vessels working at the terminal as we manage tight labour capacity along with the above-mentioned operational constraints. The remainder of September is expected to continue to be as challenging.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p>	
Marine Services	
Operating well.	
Container Terminal Vessels at Anchor	
<p>'MSC BANU III KE333A' (KEX) 'NYK FUSHIMI 120S' (NEASIA)</p>	
<p>The average wait time at anchorage for last week was 2 days.</p> <p>Alongside working: 'ANTWERP BRIDGE 223' (NZS) Berthing tonight: 'MSC BANU III KE333A' (KEX) Berthing 15th September: 'CAPITAINE TASMAN 086S' (ANZPAC) 'MOANA CHIEF 4523' (PACCOS) Berthing 16th September: 'CMA CGM SEMARANG 2321' (ANLTRZ) 'NYK FUSHIMI 120S' (NEASIA) Berthing 18th September: 'NORTHERN GUILD 429S' (CNS) Berthing 19th September: 'KOTA LEMBAH LEM218' (NZS) Berthing 20th September: 'MATE 332S' (PANZ)</p> <p>Vessel berthing dates are indicative, check our website for the most current info for both Multi-cargo and Container Terminal.</p>	
Link/On-dock Empty Container Depot – Link facility is at 40% utilisation.	

<p>Road Services – Average turn times are 20 minutes. In the last 48 hours 1206 import containers left the terminal via road and 125 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> • Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park. • Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening • Supply their Drivers with Hazardous Certificates for Imports • Are on time for their bookings <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p>Rail Services – Rail services are running as expected.</p>	
<p>Multi-Cargo (MC) Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 90% capacity and will reach full capacity later this week & next.</p> <p>PCC Car volumes in the yard currently at approx. 60% capacity and will reach full capacity from the weekend onwards.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly.</p> <p>R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 20 September 2023.