

Operational Update

6 September 2023

<p>Overall Operational Status</p>	
<p>Key points: Container terminal yard utilisation is 83% today.</p> <p>The Container Terminal has been under pressure since fog last week stopped all terminal operations for 8 hours. With back-to-back vessel demand on berth and reduction of working berths due to the infrastructure works, vessel schedules have been affected and continue to suffer delays through the terminal. This is unfortunately continuing into this week and likely next week. Our ability to recover quickly in such situations is limited because of high levels of unplanned staff absenteeism and ongoing training of skilled roles like Straddle and Crane drivers whilst we build capacity which also constrains operational performance.</p> <p>We are doing all we can to sustainably lift performance and skilled staff numbers, but this is unfortunately not a quick fix.</p> <p>The pavement upgrade project is in the 3rd and final stage and is on track for completion late September which will provide us with a little more flexibility when working vessels.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p>	
<p>Marine Services</p>	
<p>Operating well.</p>	
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<p>Container Terminal Vessels at Anchor</p>	
<p>'ANL TASMAN TRADER 2319' (ANZS) 'AS SIMONE 335E' (POLARI) 'MSC MANU KE332A' (KEX)</p>	
<p></p>	
<p>The average wait time at anchorage for last week was 1-2 days.</p> <p>Alongside working: 'NORFOLK 105' (NZS) 'CMA CGM DUTCH HARBOUR 330S' (PANZ)</p> <p>Berthing 7th September: 'ANL TASMAN TRADER 2319' (ANZS) 'AS SIMONE 335E' (POLARI)</p> <p>Berthing 8th September: 'MOANA CHIEF 4521' (PACCOS) 'MSC MANU KE332A' (KEX) 'MIA SCHULTE 2321' (ANLTRZ)</p> <p>Berthing 10th September: 'XIN ZHANG ZHOU 057S' (CNS)</p> <p>Berthing 11th September: 'ANTWERP BRIDGE 223'(NZS)</p> <p>Vessel berthing dates are indicative, check our website for the most current info for both Multi-cargo and Container Terminal.</p>	

<p>Link/On-dock Empty Container Depot – Link facility is at 84% utilisation.</p>	
<p>Road Services – Running well currently, however at times over the last week we have had to divert shipside straddles to cover road demand due to unplanned staff absenteeism. Average turn times are 27 minutes. In the last 48 hours 1578 import containers left the terminal via road and 174 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> • Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park. • Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening • Supply their Drivers with Hazardous Certificates for Imports • Are on time for their bookings <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p>Rail Services – Rail services are running as expected.</p>	
<p>Multi-Cargo (MC) Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 100% capacity and will remain at full capacity over the next week PCC Car volumes in the yard currently at approx. 100% capacity and will remain at full capacity over the next week.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. Car transporter operations are steady. The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues. Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 13 September 2023.