

# Operational Update

30 August 2023

<b>Overall Operational Status</b>	
<p><b>Key points:</b> Container terminal yard utilisation is 70% today.</p> <p>Terminal operations progressing well. We are still ‘managing exchange sizes’ with Lines to maintain berth windows as best as possible. Continued challenge with the weekend vessels due to size of the exchanges and back-to-back demand.</p> <p>The pavement upgrade project is in the 3<sup>rd</sup> and final stage and is on track for completion late September.</p> <p>A note on our recent name change. Ports of Auckland is now operating as Port of Auckland. Removing the ‘s’ on ports reflects the change the company has been through since it was originally formed in 1988. The sale of the Onehunga seaport to Auckland Council in 2018 means that we now operate one seaport on the Waitematā, so we have transitioned from ports to port.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p>	
<b>Marine Services</b>	
Operating well.	
<b>Container Terminal Vessels at Anchor</b>	
Nil	
<p>The average wait time at anchorage for last week was nil.</p> <p><b>Alongside working:</b> ‘MSC CAPE III KE331A’ (KEX) ‘CAPITAINE TUPAIA 011S’ (ANZPAC)</p> <p><b>Berthing 31st August:</b> MOANA CHIEF 4519’ (PACCOS) ‘LOUISE 425S’ (CNS)</p> <p><b>Berthing 1st September:</b> ‘GSL SYROS 332S’ (NEASIA)</p> <p><b>Berthing 3<sup>rd</sup> September:</b> ‘NORFOLK 105’ (NZS) ‘KETA 2319’ (ANLTRZ)</p> <p><b>Berthing 5<sup>th</sup> September:</b> ‘CMA CGM DUTCH HARBOUR 330S’ (PANZ) ‘ANL TASMAN TRADER 2319S’ (ANZS)</p> <p>Vessel berthing dates are indicative, check our <a href="#">website</a> for the most current info for both Multi-cargo and Container Terminal.</p>	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at 55% utilisation.	

<p><b>Road Services</b> – Running well. Average turn times are 26 minutes. In the last 48 hours 1,546 import containers left the terminal via road and 145 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&amp;D will have <b>kiosk only operation</b> from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> <li>• Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park.</li> <li>• Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening</li> <li>• Supply their Drivers with Hazardous Certificates for Imports</li> <li>• Are on time for their bookings</li> </ul> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p><b>Rail Services</b> – Rail services are running as expected.</p>	
<p><b>Multi-Cargo (MC) Operations</b></p>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths and yard currently at approx. 100% capacity and will remain at full capacity over the next week.</p> <p>PCC Car volumes in the yard currently at approx. 100% capacity and will remain at full capacity over the next week.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/Signs</p>	

**Ports of Auckland operational status:**

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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**Friendly reminders:** Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Wednesday 6 September 2023.