







Operational Update

23 August 2023

Overall Operational Status	
<p>Key points: Container terminal yard utilisation is 73% today.</p> <p>We continue to have some success with on window vessel departures throughout the past couple of weeks and continue to focus on getting vessels out on their planned berth window.</p> <p>The pavement upgrade project is in the 3rd and final stage and is on track for completion late September.</p> <p>PortConnect recently introduced a Cost Acceptance Service allowing users to accept container costs such as Demurrage, Customs and MPI Charges via PortConnect . This function went live on the 31st of July with a four 4-week transition period and will be mandatory from Monday the 28th of August 2023.</p> <p>More information about Cost Acceptance, including a list of cost types, can be found on the PortConnect website here.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p>	
Marine Services	
Operating well.	
Container Terminal Vessels at Anchor	
Nil	
<p>The average wait time at anchorage for last week was 0.5 - 2 days due to operational delays and unplanned staff absenteeism.</p> <p>Alongside working: 'REN JIAN 16 KE330A' (KEX)</p> <p>Berthing 24th August: 'MOANA CHIEF 4517' (PACCOS) 'CMA CGM SEMARANG 2319' (ANLTRZ)</p> <p>Berthing 25th August: 'KOTA LESTARI LES231' (CNS)</p> <p>Berthing 26th August: 'TIANJIN BRIDGE 177' (NZZ)</p> <p>Berthing 28th August: 'TS OSAKA 2303S' (NZE) 'SEATTLE EXPRESS 329S' (PANZ)</p> <p>Berthing 29th August: 'CAPITAINE TUPAIA 011S' (ANZPAC) 'MSC CAPE III KE331A' (KEX)</p> <p>Vessel berthing dates are indicative, check our website for the most current info for both Multi-cargo and Container Terminal.</p>	

<p>Link/On-dock Empty Container Depot – Link facility is at 72% utilisation.</p>	
<p>Road Services – Running well. Average turn times are 27 minutes. In the last 48 1,616 hours import containers left the terminal via road and 161 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> • Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park. • Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening • Supply their Drivers with Hazardous Certificates for Imports • Are on time for their bookings <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p>Rail Services – Rail services are running as expected.</p>	
<p>Multi-Cargo (MC) Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 100% capacity and will remain at full capacity over the next week.</p> <p>PCC Car volumes in the yard currently at approx. 30% capacity and will increase to 80% over the next week.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/Signs</p>	

Ports of Auckland operational status:

<p>Normal or nearly normal</p>		<p>Service degraded, some delays</p>		<p>Service severely degraded, major delays</p>	
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Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 30 August 2023.