

# Operational Update

16 August 2023

<p><b>Overall Operational Status</b></p>	
<p><b>Key points:</b> Container terminal yard utilisation is 69% today.</p> <p>Terminal operations proceeding as expected with some ‘on window’ vessels being delayed in both berthing and sailing as we continue to work our way through the pavement upgrade.</p> <p>We continue to have some success with on window vessel departures throughout the past couple of weeks and continue to focus on getting vessels out on their planned berth window. Truck turn times have remained under 23 minutes for the past week and import dwell times averaging under 2 days.</p> <p>The project remains on track for completion late September with stage 2.1 nearing completion in the next few days.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p>	
<p><b>Marine Services</b></p>	
<p>Operating well.</p>	
<p><b>Container Terminal Vessels at Anchor</b></p>	
<p>Nil</p>	
<p>The average wait time at anchorage for last week was 0.5 - 2 days due to operational delays and unplanned staff absenteeism.</p> <p><b>Alongside working:</b> ‘ANL TASMAN TRADER 2317’ (ANZS) ‘MSC EXPRESS III KE329A’ (KEX)</p> <p><b>Berthing 17<sup>th</sup> August:</b> ‘MOANA CHIEF 4515’ (PACCOS) ‘MIA SCHULTE 2319’ (ANLTRZ)</p> <p><b>Berthing 18<sup>th</sup> August:</b> ‘GSL KITHIRA 330S’ (NEASIA)</p> <p><b>Berthing 19<sup>th</sup> August:</b> ‘ROTTERDAM BRIDGE 463S’ (CNS)</p> <p><b>Berthing 20<sup>th</sup> August:</b> ‘XIN XIA MEN 108S’ (NZS)</p> <p><b>Berthing 21<sup>st</sup> August:</b> ‘CAP JACKSON 328S’ (PANZ)</p> <p>Vessel berthing dates are indicative, check our <a href="#">website</a> for the most current info for both Multi-cargo and Container Terminal.</p>	
<p><b>Link/On-dock Empty Container Depot</b> – Link facility is at 60% utilisation.</p>	

<p><b>Road Services</b> – Running well. Average turn times are 23 minutes. In the last 48 hours 1,504 import containers left the terminal via road and 113 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&amp;D will have <b>kiosk only operation</b> from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> <li>• Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park.</li> <li>• Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening</li> <li>• Supply their Drivers with Hazardous Certificates for Imports</li> <li>• Are on time for their bookings</li> </ul> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p><b>Rail Services</b> – Rail services are running as expected.</p>	
<p><b>Multi-Cargo (MC) Operations</b></p>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths and yard currently at approx. 35% capacity and will increase to 100% over the next week.</p> <p>PCC Car volumes in the yard currently at approx. 90% capacity and will decrease to below 20% over the next week.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/Signs</p>	

**Ports of Auckland operational status:**

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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**Friendly reminders:** Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Wednesday 23 August 2023.