














Operational Update

19 July 2023

<p>Overall Operational Status</p>	
<p>Key points: Container terminal yard utilisation is 82.6% today.</p> <p>Terminal operations continue to be affected by the infrastructure works.</p> <p>We are about to commence the 2nd and final phase of the works next week and remain on track for completion late September.</p> <p>Whilst the majority of vessels are achieving on window arrival, we are unfortunately not able to achieve the same departure result. We are continuing to focus all efforts to minimise delays which in some instances can be up to 2 days.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p>	 
<p>Marine Services</p>	
<p>Operating well.</p>	
<p>Container Terminal Vessels at Anchor</p>	
<p>'DEBUSSY 323S' (PANZ)</p>	
<p>The average wait time at anchorage for last week was 1-2 days due to operational delays and unplanned staff absenteeism.</p> <p>Alongside working: 'NORFOLK 103' (NZS) 'CAPITAINE TUPAIA 010S' (ANZPAC)</p> <p>Berthing 20th July: 'MOANA CHIEF 4507' (PACCOS) 'KETA 2315' (ANLTRZ) 'CONTSHIP YEN 040E' (ANE)</p> <p>Berthing 21st July: 'MSC SOTIRIA III KE325A' (KEX)</p> <p>Berthing 23rd July: 'NORTHERN GUILD 423S' (CNS) 'ANTWERP BRIDGE 221S' (NZS)</p> <p>Berthing 25th July: 'MAERSK RUBICON 322S' (PANZ)</p> <p>Vessel berthing dates are indicative, check our website for the most current info for both Multi-cargo and Container Terminal.</p>	  
<p>Link/On-dock Empty Container Depot – Link facility is at 67.1% utilisation.</p>	
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<p>Road Services – Running well. Average turn times are 19.64 minutes. In the last 48 hours 1,684 import containers left the terminal via road and 113 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> • Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park. • Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening • Supply their Drivers with Hazardous Certificates for Imports • Are on time for their bookings <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p>Rail Services – Rail services are running as expected.</p>	
<p>Multi-Cargo (MC) Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 90% capacity and should remain between 90-100% through the weekend. PCC Car volumes in the yard currently at approx. 80% and expected to remain at 80% for the next week.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/Signs</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 26 July 2023.