




Operational Update

5 April 2023

Overall Operational status	
<p>Key points: Container terminal yard utilisation is 83% today.</p> <p>Container Terminal operations continuing to run well. Vessel schedules remain variable due to delays elsewhere, therefore not all services are able to consistently operate to fixed berth windows. Due to gaps in our berth windows this week we have managed to accommodate some additional callers to help evac empties.</p> <p>With the Easter holiday period and 2 short working weeks upon us, we ask customers to remain vigilant in clearing import containers off port in a time manner.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows as there are likely to be changes over the next several weeks.</p> <p>Wishing you all a safe, relaxing and enjoyable Easter holiday period.</p>	
Marine Services	
Operating well.	
Container terminal vessels at anchor	
Nil	
Shipping	
<p>The average wait time at anchorage for last week was nil.</p> <p>Alongside working: 'PROGRESS C 137S' (BAE) Berthing 6th April: 'COSO FELIXSTOWE 180S' (NEASIA) Berthing 7th April: 'KETA 2305' (ANLTRZ) Berthing 8th April: 'NORTHERN GUILD 411S' (CNS) ' MOANA CHIEF 4479' (PACCOS) Berthing 9th April: 'SHILING 019' (NZS) Berthing 10th April: 'ANL WARRNAMBOOL 308S' (PANZ) Berthing 11th April: 'MSC ZONDA III' (KEX)</p> <p>Vessel berthing dates are indicative, check our website for the most current info.</p>	
Link/On-dock Empty Container Depot – Link facility is at 53% utilisation.	

<p>Road Services – Running well. Average turn times are 20 minutes. In the last 48 hours 981 import containers left the terminal via road and 195 left via rail.</p> <p>Our Easter operating hours are based on feedback from Carriers, indicating a lack of demand particularly for night-time R & D on Friday 7th April, Saturday 8th April and Sunday 9th April. We cannot put labour capacity on to service demand that is not going to materialise hence the plan to operate kiosk only on the stated nights.</p> <p>Please find our Easter Operating Hours here</p> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p>Rail Services – Rail services are running as expected.</p>	
<p>Multi-cargo (MC) Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 50% which we expect to increase to 70% over Easter weekend.</p> <p>PCC Car volumes in the yard currently at approx. 50% and is expected to remain the same for the foreseeable future.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. Car transporters operations are steady.</p> <p>The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly.</p> <p>R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 12th April 2023.