

## Operational Update

22 February 2023

<p><b>Overall Operational status</b></p>	
<p><b>Key points:</b> Container terminal yard utilisation is 86% today.</p> <p>We are continuing to progress vessels through the terminal. There have been a few days delays to some vessel schedules due to the resumption of operations after the Port closure from Cyclone Gabrielle last week.</p> <p>Ongoing pressure in the yard with long dwelling imports which we continue to request importers and Carriers to maximise uplift of laden import containers across the 24/7 operation please.</p> <p>POAL is working with Lines to recommence terminal berth windows from Monday 6<sup>th</sup> March. This will be a transition over several months as we continue to focus on building labour capacity, operational performance and Shipping schedules can start to get back to a level of consistency. During this initial phase, collectively we will need to be disciplined around cargo cut offs and timely and accurate information flow to limit any unnecessary delays to Terminal operations.</p>	
<p><b>Marine Services</b></p>	
<p>Operating well.</p>	
<p><b>Container terminal vessels at anchor</b></p>	
<p>'MOANA CHIEF 4469' (PACCOS) 'GSL KITHIRA 302S' (NEASIA) 'MSC ALABAMA III KE304A' (KEX) 'OOCL BUSAN 564S' (CNS)</p>	
<p><b>Shipping</b></p>	
<p>The average wait time at anchorage for last week was approx. 1 day.</p> <p><b>Currently working:</b> 'SYNERGY BUSAN 303S' (PANZ) 'MSC RESILIENT III KE303A' (KEX)</p> <p><b>Berthing today:</b> 'MOANA CHIEF 4469' (PACCOS)</p> <p><b>Berthing 23<sup>rd</sup> February:</b> 'GSL KITHIRA 302S' (NEASIA)</p> <p><b>Berthing 24<sup>th</sup> February:</b> 'MIA SCHULTE 2303' (ANLTRZ)</p> <p><b>Berthing 26<sup>th</sup> February:</b> 'BIG LILLY 10W' (N2A) 'MSC ALABAMA III KE304A' (KEX)</p> <p><b>Berthing 27<sup>th</sup> February:</b> 'OOCL BUSAN 564S' (CNS) 'TAKUTAI CHIEF 0047' (PACCOS)</p> <p>Vessel berthing dates are indicative, check our <a href="#">website</a> for the most current info.</p>	

<p><b>Link/On-dock Empty Container Depot</b> – Link facility is at 80% utilisation. We are having to manage VBS slots for Link returns otherwise capacity will quickly blow out and we will have to stop Link returns.</p>	
<p><b>Road Services</b> – Running well. Average turn times are 21 minutes. In the last 48 hours 1,264 import containers left the terminal via road and 222 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&amp;D will have <b>kiosk only operation</b> from 1900 Saturday to 0700 Sunday.</p> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p><b>Rail Services</b> – Ports of Auckland rail services ceased during the Port closure and have resumed and running as expected.</p>	
<p><b>Multi-cargo (MC) Operations</b></p>	
<p><b>Berth and Yard Capacity</b> - Container/Bulk berths and yard currently at 100% capacity.</p> <p>PCC Car volumes - the yard is currently at 50% and is expected to reach 100% capacity next week.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D is well controlled. Car transporters operations are steady.</p> <p>The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly. R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p>	

**Ports of Auckland operational status:**

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Wednesday 1<sup>st</sup> March 2023.