




Operational Update

25 January 2023

Overall Operational status	
<p>Key points: Container terminal yard utilisation is 101% today.</p> <p>Terminal vessel operations continue with minimal delays to vessel schedules. Waiting time at anchor less than a day for terminal ships.</p> <p>We are still carrying very high import container volumes in the yard with overall terminal utilisation not dropping below 95% for over a week. This is having a significant impact to operations and productivity. We ask all importers and Carriers to please have containers removed from the Port urgently.</p> <p>As we head into 2 short working weeks with Auckland Anniversary weekend this weekend, followed by Waitangi Day long weekend this will likely cause further impacts and force us to divert capacity away from ships to the road to ensure we can relieve yard pressure.</p> <p>Already import dwells are averaging 4.5 days which is where we were this time last year that took a long period to recover. POAL, will take a hard-line approach to demurrage recovery as long dwelling containers negatively impact everyone across the supply chain.</p> <p>Please ensure you are doing everything you can to keep freight moving off the port to help reduce our yard congestion.</p>	
Marine Services	
Operating well.	
Container terminal vessels at anchor	
'BIG LILLY 9W' (N2A)	
Shipping	
<p>The average wait time at anchorage for last week was approx. 0.1 day.</p> <p>Currently working: 'NYK FUTAGO 085S' (NEASIA) 'TAKUTAI CHIEF 0037' (PACCOS) 'MAERSK NADI 303N' (MCC)</p> <p>Berthing 26th January: 'KETA 2227' (ANLTRZ)</p> <p>Berthing 27th January: 'BIG LILLY 9W' (N2A) 'MOANA CHIEF 4461' (PACCOS)</p> <p>Berthing 28th January: 'H CYGNUS 8W' (N2A) 'MSC TANIA KE252A' (KEX)</p> <p>Berthing 30th January: 'COSCO FELIIXSTOWE 179S' (NEASIA)</p> <p>Vessel berthing dates are indicative, check our website for the most current info.</p>	
Link/On-dock Empty Container Depot – Link facility is at 67% utilisation.	

<p>Road Services – Running well. Average turn times are 20 minutes. In the last 48 hours 1,319 import containers left the terminal via road and 246 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p>Rail Services – Ports of Auckland rail services are running as expected.</p>	
<p>Multi-cargo (MC) Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths currently at approximately 70%.</p> <p>For PCC Car volumes, the yard is currently at 40% and is expected to increase first week of February. Cook berth is restricted due to Cruise ships berthing at Queens.</p> <p>We ask that all efforts are made to collect import cargo in a timely manner. Please work with the shipping lines on forward vessel receival dates and availability of Sunday R&D. We remind all operators that VBS bookings are required for all container movements in/out of Multi-Cargo except for import empties.</p> <p>POAL/MC Ops team request key stakeholders to consider all resource options, for the swift delivery of cargo within its permitted free time. Extensions for free time and additional storage will not be considered</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled.</p> <p>The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly.</p> <p>R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 1st February 2023.