




## Operational Update

21 December 2022

<b>Overall Operational status</b>	
<p><b>Key points:</b> Container terminal yard utilisation is 82% today.</p> <p>Whilst yard utilisation has dipped for the day, we have been operating on average over 96% terminal yard utilisation for the last week. There has been reasonable demand for collection of imports throughout the week across days and nights. Weekends remain wide open for VBS capacity.</p> <p>Terminal operations have struggled this past week due to weather impacts and increasing numbers of positive COVID cases amongst our Stevedoring teams which will continue to have an impact on operations and throughput.</p> <p>A reminder that all Terminal operations will stop for Christmas Day. Please refer to our Port wide operating hours <a href="#">here</a> for details.</p> <p>We urge ALL customers/stakeholders please do your best to ensure cargo keeps flowing off port over the holidays. <u>No concessions on demurrage</u> will be considered over this time. Please note that this will be our last update for the year, our next Port-wide update will be on Wednesday 11th January 2023. A customer advisory will be sent, as usual practice, in the event there is any immediate operational impacts.</p> <p>On behalf of the POAL Team, we take this opportunity to wish you all a Happy and Safe Christmas and New Year holiday period. Thank you for your ongoing support.</p>	
<b>Marine Services</b>	
Operating well.	
<b>Container terminal vessels at anchor</b>	
'KOTA LAMBANG LMB273' (CNS) ANL TASMAN TRADER (TTS)	
<b>Shipping</b>	
<p>The average wait time at anchorage for last week was approx. 2 days; some vessels will wait longer based on the 'service' sequence in the queue.</p> <p><b>Currently working:</b> 'CMA CGM MARLIN 753' (NZS), <b>Berthing tonight:</b> 'X PRESS NUPTSE 2223' (ANLTRZ) <b>Berthing 22<sup>nd</sup> December:</b> 'MSC SHAHAR KE248A' (KEX) <b>Berthing 23<sup>rd</sup> December:</b> 'MOANA CHIEF 4457' (PACCOS) <b>Berthing 26<sup>th</sup> December:</b> 'TAKUTAI CHIEF 0029' (PACCOS) 'KOTA LAMBANG LMB273' (CNS) 'SEATTLE EXPRESS 232S' (PANZ)</p> <p>Vessel berthing dates are indicative, check our <a href="#">website</a> for the most current info.</p>	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at 73% utilisation.	

<p><b>Road Services</b> – Running well. Average turn times are 30 minutes. In the last 48 hours 1,478 import containers left the terminal via road and 215 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&amp;D will have <b>kiosk only operation</b> from 1900 Saturday to 0700 Sunday.</p> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p><b>Rail Services</b> – Ports of Auckland rail services are running as expected.</p>	
<p><b>Multi-cargo (MC) Operations</b></p>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths currently at approximately 50% and increasing to full capacity Post Christmas.</p> <p>For PCC Car volumes, the yard is currently at 90% and is expected to rise later this week to 100% capacity till post-Christmas with back-to-back PCC vessels arriving. Use of Capt. Cook berth is restricted due to Cruise ships berthing at Queens.</p> <p>We ask that all efforts are made to collect import cargo in a timely manner. Please work with the shipping lines on forward vessel receival dates and availability of Sunday R&amp;D. We remind all operators that VBS bookings are required for all container movements in/out of Multi-Cargo except for import empties.</p> <p>POAL/MC Ops team request key stakeholders to consider all resource options, for the swift delivery of cargo within its permitted free time. Extensions for free time and additional storage will not be considered.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D is well controlled. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly.</p> <p>R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/Signs.</p>	

**Ports of Auckland operational status:**

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Wednesday 11 January 2023.