

## Operational Update

7 December 2022

<b>Overall Operational status</b>	
<p><b>Key points:</b> Container terminal yard utilisation is high at 96% today. We have been at these levels for most of the past week.</p> <p>Thanks to all, continuing to focus on uplift of import containers. It remains a key focus to target the off-peak hours of nights and weekends. We do not have more capacity to provide for daytime weekday slots beyond what we are already providing if we are to service vessel demand and manage delays overall.</p> <p>Terminal vessel delays are reducing however some of the mainline Asian services are still having to wait their service turn in the queue. Average waiting time in the Waitemata last week was less than a day and for the last 4 weeks has averaged under 2 days waiting. This situation is improving as we are now seeing a consistent lift in terminal volume throughput each week when compared to 2 months ago.</p> <p>A reminder, our Container Terminal operations will close for Christmas to allow our staff to have time with their families. A formal update regarding operating hours has now been sent to the market earlier today. For the Christmas/New Year period, we ask all import customers to plan timely removal of import containers from the Port. Please plan now and prepare contingencies for the holiday period.</p> <p>Please continue to monitor vessel arrivals and refer to the Longterm Berth Plan that we also send each week with this Advisory. This gives <u>our best estimate</u> of when a vessel is due to work at the Container Terminal (berthing and sailing dates). We do not manage vessels onto the berth in the order of the vessels arrival but are managing to a sequence of services to ensure all services are handled optimally. Vessel delays exist but are manageable at present as we see a more consistent higher weekly volume throughput, however this is sensitive to yard utilisation.</p>	
<b>Marine Services</b>	
Operating well.	
<b>Container terminal vessels at anchor</b>	
'OOCL BUSAN 550S' (CNS)	
<b>Shipping</b>	
The average wait time at anchorage for last week was approx. 1 day; some vessels will wait longer based on their sequence in the queue.	
<p><b>Currently working:</b> 'ROTTERDAM BRIDGE 433S' (CNS), 'KETA 2223' (ANLTRZ)</p> <p><b>Berthing tonight:</b> 'KOTAH LEMBAH LEM209' (NZS)</p> <p><b>Berthing 8<sup>th</sup> December:</b> 'MOANA CHIEF 4453' (PACCOS)</p> <p><b>Berthing 9<sup>th</sup> December:</b> 'OOCL BUSAN 550S' (CNS)</p> <p><b>Berthing 11<sup>th</sup> December:</b> 'SPIRIT OF SYDNEY 243S' (RTW)</p>	
Vessel berthing dates are indicative, check our <a href="#">website</a> for the most current info.	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at 57% utilisation.	

<p><b>Road Services</b> – Running well. Average turn times are 22 minutes. In the last 48 hours 1,318 import containers left the terminal via road and 271 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&amp;D will have <b>kiosk only operation</b> from 1900 Saturday to 0700 Sunday.</p> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p><b>Rail Services</b> – Rail services affected with cancellations due to lack of staff availability.</p>	
<p><b>Multi-cargo (MC) Operations</b></p>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths currently at approximately 100% due to high volumes and likely to remain at full capacity until Post Christmas with multiple vessels anchoring prior to berthing.</p> <p>For PCC Car volumes, the yard is currently at 100% and is expected to remain at 100% capacity till post-Christmas with back-to-back PCC vessels arriving.</p> <p>We ask that all efforts are made to collect import cargo in a timely manner. Please work with the shipping lines on forward vessel receival dates and availability of Sunday R&amp;D. We remind all operators that VBS bookings are required for all container movements in/out of Multi-Cargo except for import empties.</p> <p>POAL/MC Ops team request key stakeholders to consider all resource options, for the swift delivery of cargo within its permitted free time. Extensions for free time and additional storage will not be considered.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D is well controlled. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly.</p> <p>R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/Signs.</p>	

**Ports of Auckland operational status:**

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Wednesday 14 December 2022.