

Operational Update




30 November 2022

Overall Operational status	
<p>Key points: Container terminal yard utilisation is high at 103% today. We have been operating at levels of 95+% now for over to a week.</p> <p>High volumes in the yard result in additional container yard moves and can increase truck turn times, however encouragingly for the last week the average truck turn time has been 27 minutes.</p> <p>Uplift of import containers remains a priority and we need ongoing focus to target the off-peak hours of nights and weekends. We cannot keep adding more capacity to the daytime weekday slots beyond what we are already providing if we are to service vessel demand and manage delays overall.</p> <p>We recognise there is severe congestion and lack of capacity in market, caused by labour shortages. Continued delay in removing containers from the port will cause us to stop operations. Rail has had a disrupted flow this week with several service cancellations due to lack of staff availability which is also compounding the yard situation.</p> <p>Disappointingly, one transporter has claimed in messaging to customers yesterday that delays at the terminal were the result of handling the 'Ovation of the Seas' cruise vessel at FN. This is not true. Whilst there was increased road activity with buses being escorted through the gates this did not adversely affect truck turn times as buses used the service lane. Turn times were directly related to congestion in the yard caused by the volume of import containers in the yard.</p> <p>A reminder, our Container Terminal operations will close for Christmas to allow our staff to have time with their families. A formal update regarding operating hours will be communicated by the end of this week with details of operational coverage over the festive season.</p> <p>For the Christmas/New Year period, we ask all import customers to plan timely removal of import containers from the Port. Please plan now and prepare contingencies for the holiday period.</p> <p>Please continue to monitor vessel arrivals and refer to the Longterm Berth Plan that we also send each week with this Advisory. This gives <u>our best estimate</u> of when a vessel is due to work at the Container Terminal (berthing and sailing dates). We do not manage vessels onto the berth in the order of the vessels arrival but are managing to a sequence of services to ensure all services are handled optimally. Vessel delays exist but are manageable at present as we see a more consistent higher weekly volume throughput, however this is sensitive to yard utilisation.</p>	
Marine Services	
Operating well.	

Container terminal vessels at anchor	
'OOCL BUSAN 550S' (CNS)	
Shipping	
The average wait time at anchorage for last week was approx. 1 day; some vessels will wait longer based on their sequence in the queue.	
<p>Currently working: 'MAERSK NADI 243N' (MCC) 'CONTSHIP REX 152W' (N2A)</p> <p>Berthing 1st December: 'MOANA CHIEF 4451' (PACCOS) 'KETA 2223' (ANLTRZ)</p> <p>Berthing 2nd December: 'ANTWERP BRIDGE 213' (NZS)</p> <p>Berthing 4th December: 'MAERSK GARONNE 238S' (NEASIA)</p> <p>Vessel berthing dates are indicative, check our website for the most current information.</p>	
Link/On-dock Empty Container Depot – Link facility is at 79% utilisation.	
<p>Road Services – Running well. Average turn times are 28 minutes. In the last 48 hours 1,333 import containers left the terminal via road and 189 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
Rail Services – Rail services affected with cancellations due to lack of staff availability.	
Multi-cargo (MC) Operations	
<p>Berth and Yard Capacity – Container/Bulk berths currently at approximately 100% due to high volumes and likely to remain at full capacity until post-Christmas with multiple vessels anchoring prior to berthing.</p> <p>For PCC Car volumes, the yard is currently at 100% and is expected to remain at 100% capacity till post-Christmas with back-to-back PCC vessels arriving.</p> <p>We ask that all efforts are made to collect import cargo in a timely manner. Please work with the shipping lines on forward vessel receival dates and availability of Sunday R&D. We remind all operators that VBS bookings are required for all container movements in/out of Multi-Cargo with the exception of import empties.</p> <p>POAL/MC Ops team request key stakeholders to consider all resource options, for the swift delivery of cargo within its permitted free time. Extensions for free time and additional storage will not be considered.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly.</p> <p>R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p>	

Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/Signs.	
---	--

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	---	-------------------------------	---	---	---

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 7 December 2022.