




# Operational Update

**23 November 2022**

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| <b>Overall Operational status</b>  |  |
| <p><b>Key points:</b> Container terminal yard utilisation is high at 95% today.</p> <p>We have had a good run of vessel and volume throughput over the last several weeks as we lift our labour capacity and performance. This has enabled us to bring forward some berth times.</p> <p>Vessel discharge volumes at the terminal have been high, resulting in higher yard utilisation which for the past week has tracked over 90+%. We ask all supply chain stakeholders to maximise all opportunities to ensure import units are moved off port as quickly as possible utilising spare evening and weekend VBS slot capacity.</p> <p>We have decided that our Container Terminal operations will close for Christmas to allow our staff to have time with their families. A formal update regarding operating hours will be communicated in the coming few weeks, but as an indication, operations will cease at 1900 hours Saturday 24<sup>th</sup> December 2022 and resume from 0700 hours Monday 26<sup>th</sup> December 2022. During this time there will be no R&amp;D nor Shiplside operations.</p> <p>In preparation for the Christmas/New Year period, we ask all import customers to plan timely removal of import containers from the Port. Earlier this year we had to stop shiplside operations as the yard became so full, we could not work any vessels. This delays ships and delays other cargoes from being handled (exports and imports). Please plan now and prepare contingencies for the holiday period.</p> <p>Please continue to monitor vessel arrivals and refer to the Longterm Berth Plan that we also send each week with this Advisory. This gives <u>our best estimate</u> of when a vessel is due to work at the Container Terminal (berthing and sailing dates). We do not manage vessels onto the berth in the order of the vessels arrival but are managing to a sequence of services to ensure all services are handled optimally.</p> <p>For information, we have the Cruise vessel 'Ovation of the Seas' visiting Auckland next Tuesday 29<sup>th</sup> November. Previously this vessel has been too large to berth at the western end of the Port on the Cruise berth and had to anchor in the stream. To improve the customer experience, for this call we will be trialling the berthing of the vessel at FN (Fergusson North Terminal). There will be heightened level of traffic activity on the 29<sup>th</sup> at Fergusson with buses and Security escorts, so please take extra care when planning visits to the Terminal on that date.</p> |  |
| <b>Marine Services</b>   |  |
| Operating well.  |  |
| <b>Container terminal vessels at anchor</b>  |  |
| Nil  |  |
| <b>Shipping</b>  |  |
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| <p>The average wait time at anchorage for last week was approx. 1.5 days; some vessels will wait longer based on their sequence in the queue.</p> <p><b>Currently working:</b> 'SHILING 015' (NZS)<br/>'NORTHERN GUILD 399S' (CNS)</p> <p><b>Berthing tonight:</b> 'XPRESS NUPTSE 2221' (ANLTRZ)</p> <p><b>Berthing 24<sup>th</sup> November:</b> 'MOANA CHIEF 4449' (PACCOS)<br/>'NAVIOS MIAMI 167S' (NEASIA)</p> <p><b>Berthing 27<sup>th</sup> November:</b> 'MSC LANGSAR KE244A' (KEX)</p> <p>Vessel berthing dates are indicative, check our <a href="#">website</a> for the most current information.</p>   |  |
| <p><b>Link/On-dock Empty Container Depot</b> – Link facility is at 51% utilisation.</p>   |  |
| <p><b>Road Services</b> – Running well. Average turn times are 24 minutes. In the last 48 hours 1,395 import containers left the terminal via road and 229 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&amp;D will have <b>kiosk only operation</b> from 1900 Saturday to 0700 Sunday.</p> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>  |  |
| <p><b>Rail Services</b> – Operations back to normal.</p>  |  |
| <p><b>Multi-cargo (MC) Operations</b></p>   |  |
| <p><b>Berth and Yard Capacity</b> – Container/Bulk berths currently at approximately 100% due to high volumes and likely to remain at full capacity until Post Christmas with multiple vessels anchoring prior to berthing.</p> <p>For PCC Car volumes the yard is currently at 100% and is expected to remain at 100% capacity till post-Christmas with back-to-back PCC vessels arriving.</p> <p>We ask that all efforts are made to collect import cargo in a timely manner. Please work with the shipping lines on forward vessel receival dates and availability of Sunday R&amp;D. We remind all operators that VBS bookings are required for all container movements in/out of Multi-Cargo apart from import empties.</p> <p>POAL/MC Ops team request key stakeholders to consider all resource options, for the swift delivery of cargo within its permitted free time. Extensions for free time and additional storage will not be considered.</p> |  |
| <p><b>Road Services</b> – Container and Breakbulk R&amp;D is well controlled. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly.</p> <p>R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/Signs.</p>  |  |

**Ports of Auckland operational status:**

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|--------------------------------|---|--------------------------------------|---|--|---|
| <p>Normal or nearly normal</p> |  | <p>Service degraded, some delays</p> |  | <p>Service severely degraded, major delays</p> |  |
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**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Wednesday 30 November 2022.