

Operational Update

16 November 2022

Overall Operational status	
<p>Key points: Container terminal yard utilisation is high at 89% today.</p> <p>Terminal operations remain busy with back-to-back vessel demand. Volume throughput has remained at good consistent levels which is encouraging when considering the strong winds and fog experienced late last week which affected ship operations for several hours.</p> <p>Staff recruitment and training continues, aligned with our planned timelines and targets. As more new staff enter the operation, time is now required to build sustainable levels of performance. We expect this will continue to improve as the year progresses.</p> <p>There remains congestion around NZ coast with delays to some services and a looming threat of industrial action with one of the major Tug and Towage providers in Australia which could impact vessel schedules. Please continue to monitor vessel arrivals and refer to the Longterm Berth Plan that we also send each week with this Advisory. This gives <u>our best estimate</u> of when a vessel is due to work at the Container Terminal (berthing and sailing dates). We do not manage vessels onto the berth in the order of the vessels arrival but are managing to a sequence of services to ensure all services are handled optimally.</p> <p>Thank you to all who are continuing to focus on uplifting laden import containers from the Port and reducing dwell periods. Yard utilisation has remained over 90% for the last few weeks and we need this ongoing focus to ensure we can maximise throughput and reduce delays.</p>	
Marine Services	
Operating well.	
Container terminal vessels at anchor	
<p>'JOGELA 180S' (NEASIA) 'CONTSHIP ONO 13W' (N2A)</p>	
Shipping	
<p>The average wait time at anchorage for last week was approx. 0.5 day, some vessels will wait longer based on their sequence in the queue.</p> <p>Currently working: 'CALI KE242A' (KEX) 'MAERSK NADI 241N' (MCC)</p> <p>Berthing 17th November: 'JOGELA 180S' (NEASIA) 'MOANA CHIEF 4447' (PACCOS)</p> <p>Berthing 19th November: 'CONTSHIP ONO 13W' (N2A) 'LOUISA SCHULTE 037S (BAE)</p> <p>Berthing 21st November: 'CMA CGM SEATTLE 385S' (CNS)</p> <p>Vessel berthing dates are indicative, check our website for the most current information.</p>	

Link/On-dock Empty Container Depot – Link facility is at 69% utilisation.	
<p>Road Services – Running well. Average turn times are 21 minutes. In the last 48 hours 1,340 import containers left the terminal via road and 252 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
Rail Services – Operations back to normal.	
Multi-cargo (MC) Operations	
<p>Berth and Yard Capacity – Container/Bulk berths currently at 100% capacity and is expected to remain high in the next 3 weeks.</p> <p>For PCC Car volumes the yard is currently at 90% and is expected to reach 100% shortly with inbound PCC vessel with large exchanges.</p> <p>As above congestion continues with further large volumes, MC remains under pressure, so we encourage carriers to liaise with shipping lines on receivals and operating hours.</p> <p>POAL/MC Ops team request key stakeholders to consider all resource options, for the swift delivery of cargo within its permitted free time. Extensions for free time and additional storage will not be considered.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly.</p> <p>R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/Signs.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 23 November 2022.