




Operational Update

2 November 2022

Overall Operational status	
<p>Key points: Container terminal yard utilisation is high at 91% today.</p> <p>Container throughput at the terminal continues at reasonable, sustained levels from where we were a few months ago. This will continue to improve as the year progresses and we bring in more staff and those recently trained improve their operating performance through increased time in seat.</p> <p>There remain schedule delays to some of the larger services that do not have fixed windows yet. Some services are regaining lost time as they transit through offshore ports but will be delayed around NZ coast until such time, we can bring all services into a fixed day weekly frequency. This is only achievable once we introduce berth windows from March 2023 onwards.</p> <p>With heavy import demand on current vessel calls and the impacts of Labour weekend and Auckland Marathon restricting pick-ups over the weekend, our Terminal yard utilisation has remained over 90% for the last few weeks. Importers and the trucking community have done an excellent job in keeping focus on reducing dwell at the port which is appreciated. We need this continued focus for the rest of this year and into the Christmas/New Year holiday period otherwise we will congest, productivity will decline, and schedules will extend.</p> <p>An ongoing reminder, to please monitor vessel arrivals and refer to the Longterm Berth Plan that we also send each week with this Advisory. This gives <u>our best estimate</u> of when a vessel is due to work at the Container Terminal (berthing and sailing dates). We do not manage vessels onto the berth in the order of the vessels arrival but are managing to a sequence of services to ensure all services are handled optimally.</p>	
Marine Services	
Operating well.	
Container terminal vessels at anchor	
'TIANJIN BRIDGE 167' (NZS) 'XIN ZHANG ZHOU 052S' (CNS)	
Shipping	

<p>The average wait time at anchorage for last week was approx. 1 day, some vessels will wait longer based on their sequence in the queue.</p> <p>Currently working: 'TAKUTAI CHIEF 0015' (PACCOS) 'NYK FUTAGO 084S' (NEASIA)</p> <p>Berthing 10th November: 'MOANA CHIEF 4445' (PACCOS) 'XIN ZHANG ZHOU 052S' (CNS)</p> <p>Berthing 12th November: 'TIANJIN BRIDGE 167' (NZS)</p> <p>Berthing 14th November: 'CONTI CORDOBA 226S' (PANZ)</p> <p>Vessel berthing dates are indicative, check our website for the most current information.</p>	
<p>Link/On-dock Empty Container Depot – Link facility is at 56% utilisation.</p>	
<p>Road Services – Running well. Average turn times are 21 minutes. In the last 48 hours 1,309 import containers left the terminal via road and 215 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p>Rail Services – Operations back to normal.</p>	
<p>Multi-cargo (MC) Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths currently at 80% due to high volumes and likely to increase to full capacity in the coming week.</p> <p>For PCC Car volumes the yard is currently at 100% and is expected to remain this way for the next fortnight.</p> <p>As above congestion to continue with further large volumes, MC remains under pressure, so we encourage carriers to liaise with shipping lines on receivals and operating hours.</p> <p>POAL/MC Ops team request key stakeholders to consider all resource options, for the swift delivery of cargo within its permitted free time. Extensions for free time and additional storage will not be considered.</p> <p>VBS (Vehicle Booking System) now implemented at Multi-Cargo. Any queries, please contact MCops.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly.</p> <p>R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/Signs.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 16 November 2022.