

## Operational Update

26 October 2022

<b>Overall Operational status</b>	
<p><b>Key points:</b> Container terminal yard utilisation is high at 85% today.</p> <p>Operations across the port remain busy. Vessel demand is strong and at the terminal we are working vessels as quickly and safely as possible. Whilst weekly volume throughput is improving the berth demand is back-to-back. This is expected to be the case for the rest of this calendar year. There will be delays to vessel berth times whilst we continue to recruit, train and bed in our new employees and build performance levels.</p> <p>A reminder to monitor vessel arrivals and please also refer to the Longterm Berth Plan that we also send each week with this Advisory. This gives our best estimate of when a vessel is due to work at the Container Terminal (berthing and sailing dates). We do not manage vessels onto the berth in the order of their arrival but are managing to a sequence of services to ensure all services are handled optimally.</p>	
<b>Marine Services</b>	
Operating well.	
<b>Container terminal vessels at anchor</b>	
'TORONTO TRADER 129W' (N2A)	
<b>Shipping</b>	
<p>The average wait time at anchorage for last week was 2 days, some vessels will wait longer based on their sequence in the queue.</p> <p><b>Currently working:</b> 'MSC CORINNA KE238A (KEX) 'AS PENELOPE 103S' (BAE)</p> <p><b>Berthing 27<sup>th</sup> October:</b> 'SYNERGY KEELUNG 225S' (PANZ) 'MOANA CHIEF 4441' (PACCOS)</p> <p><b>Berthing 28<sup>th</sup> October:</b> 'NYK FUSHIMI 115S' (NEASIA)</p> <p><b>Berthing 29<sup>th</sup> October:</b> 'X PRESS NUPTSE 2219' (ANLTRZ)</p> <p><b>Berthing 31<sup>st</sup> October:</b> 'TAKUTAI CHIEF 0013W' (PACCOS)</p> <p>Vessel berthing dates are indicative, check our <a href="#">website</a> for the most current information.</p>	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at 41% utilisation.	
<b>Road Services</b> – Running well. Average turn times are 19 minutes. In the last 48 hours 693 import containers left the terminal via road and 200 left via rail.	
Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have <b>kiosk only operation</b> from 1900 Saturday to 0700 Sunday.	

For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.	
<b>Rail Services</b> – Ports of Auckland rail operations are running as expected.	
<b>Multi-cargo (MC) Operations</b>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths currently at approximately 100% due to high volumes and likely to remain at full capacity until end October.</p> <p>For PCC Car volumes the yard is currently at 85% and is expected to reach 100% capacity shortly.</p> <p>As above congestion to continue with further large volumes, MC remains under pressure, so we encourage carriers to liaise with shipping lines on receivals and operating hours.</p> <p>POAL/MC Ops team request key stakeholders to consider all resource options, for the swift delivery of cargo within its permitted free time. Extensions for free time and additional storage will not be considered.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D is well controlled. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly.</p> <p>R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p> <p>Please also refer to POAL Customer Advisory sent 18<sup>th</sup> October 2022 informing that Containerchain VBS at Multi-cargo will commence from 31<sup>st</sup> October 2022 with slots appearing in the Containerchain system from 21<sup>st</sup> October.</p>	

**Ports of Auckland operational status:**

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Wednesday 2 November 2022.