









Operational Update

19 October 2022

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| Overall Operational status | |
| <p>Key points: Container terminal yard utilisation is high at 92% today, we ask key import stakeholders to ensure priority is given to collecting import containers as quickly as possible and maximising the full 24/7 operation that we provide ahead of the Labour Day long weekend.</p> <p>We continue to work container vessels as safely and quickly as possible. Our recruitment and training of additional staff to meet demand continues and are achieving the required targets as we build capacity towards restoration of terminal berth windows from March 2023 onwards.</p> <p>With newly trained staff in the operation, productivity levels have been lower, but we are confident performance levels will lift with more experience and time in seat. There remain ongoing delays to berth times due to performance and ongoing back-to-back demand. Some schedules are experiencing longer wait times now that we have several services operating on fixed berth windows.</p> <p>Please continue to monitor vessel arrivals and please also refer to the Longterm Berth Plan that we also send each week with this Advisory. This gives our best estimate of when a vessel is due to work at the Container Terminal (berthing and sailing dates). We do not manage vessels onto the berth in the order of their arrival but are managing to a sequence of services to ensure all services are handled optimally. This ensures that those services without fixed windows, regardless of being a short or long transit service to Auckland, get a fair number of calls per month as we are not yet at a level of capacity throughput where we can handle all services on a weekly frequency.</p> | |
| Marine Services | |
| Operating well. | |
| Container terminal vessels at anchor | |
| <p>'KOTA LAMBANG LMB259' (CNS) 'CMA CGM MARLIN 751' (NZS)</p> | |
| Shipping | |
| <p>We are maximising the working of vessels to the best of our ability with an average 2 days waiting at anchorage for last week. There are some large container exchange vessels due over the coming days.</p> <p>Currently working: 'GRASMERE MAERSK 233S' (NEASIA) Currently alongside: 'MAERSK NADI 237N' (MCC) Berthing 20th October: 'KOTA LAMBANG LMB259' (CNS) ' MOANA CHIEF 4439' (PACCOS) Berthing 21st October: 'CMA CGM MARLIN 751' (NZS) Berthing 24th October: 'ANL DHAMBI 2219' (ANLTRZ) Berthing 25th October: 'TRINIDAD TRADER 151W' (N2A)</p> <p>Vessel berthing dates are indicative, check our website for the most current information.</p> | |
| Link/On-dock Empty Container Depot – Link facility is at 80% utilisation. | |

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| <p>Road Services – Running well. Average turn times are 22 minutes. In the last 48 hours 1,262 import containers left the terminal via road and 142 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p> |  |
| <p>Rail Services – Ports of Auckland rail operations are running as expected.</p> |  |
| <p>Multi-cargo (MC) Operations</p> |  |
| <p>Berth and Yard Capacity – Container/Bulk berths currently at approximately 100% due to very high volumes, and full berth utilisation till end of October.</p> <p>For PCC Car volumes the yard is currently at 100% and is expected to remain at 100% capacity the remainder of October.</p> <p>With high levels of utilisation and more volume demand expected, MC remains under space pressure. We encourage carriers to liaise with shipping lines on receivals and delivery operating hours.</p> <p>POAL/MC Ops team request key stakeholders to consider all resource options, for the swift delivery of cargo within its permitted free time. Extensions for free time and additional storage will not be considered.</p> |  |
| <p>Road Services – Container and Breakbulk R&D is well controlled. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly.</p> <p>R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p> <p>Please also refer to POAL Customer Advisory sent 18th October 2022 informing that Containerchain VBS at Multi-cargo will commence from 31st October 2022 with slots appearing in the Containerchain system from 21st October.</p> |  |

Ports of Auckland operational status:

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| Normal or nearly normal |  | Service degraded, some delays |  | Service severely degraded, major delays |  |
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Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 26 October 2022.