

Operational Update

12 October 2022

Overall Operational status

Key points: Container terminal yard utilisation is at 84% today.

Container Terminal demand remains back-to-back. Movement of containers on and off port are flowing well. Some shipping networks however are not experiencing the delays offshore that they have had in recent months, thereby now having to wait longer to get to the berth in Auckland.

As a reminder to customers monitoring vessel arrivals, please also refer to the Longterm Berth Plan that we also send each week with this Advisory. This gives our best estimate of when a vessel is due to work at the Container Terminal (berthing and sailing dates). We do not manage vessels onto the berth in the order of their arrival but are managing to a sequence of services to ensure all services are handled optimally. This ensures that those services without fixed windows, regardless of being a short or long transit service to Auckland, get a fair number of calls per month as we are not yet at a level of capacity throughput where we can handle all services on a weekly frequency.

We are continuing to work towards rebuilding capacity through recruitment and training including productivity gains to reinstate full Terminal berth windows by the 2nd QTR 2023 calendar year.

Marine Services

Operating well.

Container terminal vessels at anchor

'MSC ZONDA III KE237A' (KEX) 'KOTA LAMBANG LMB259' (CNS)

Shipping

We are maximising the working of vessels to the best of our ability with an average 2 days waiting at anchorage for last week. There are some large container exchange vessels due over the coming days.

Currently working: 'KOTA LEMBAH LEM207' (NZS)

'CONTSHIP ONO 12W' (N3A)

Berthing 13^h October: 'MOANA CHIEF 4437' (PACCOS)

'MSC ZONDA III KE237A' (KEX)

'KETA 2219' (ANLTRZ)

Berthing 15th October: 'CMA CGM DUTCH HARBOR 229S' (PANZ)

Berthing 16th October: 'TS KAOHSIUNG 2205S' (NZE)

Vessel berthing dates are indicative, check our <u>website</u> for the most current information.

Link/On-dock Empty Container Depot – Link facility is at 64% utilisation.

Road Services – Running well. Average turn times are 24 minutes. In the last 48 hours 1,209 import containers left the terminal via road and 243 left via rail.

Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have **kiosk only operation** from 1900 Saturday to 0700 Sunday.

For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.

Rail Services – Ports of Auckland rail operations are running as expected.

Multi-cargo (MC) Operations

Berth and Yard Capacity – Container/Bulk berths currently at approximately 60% and increasing next week to 100% due to record volumes.

For PCC Car volumes the yard is currently at 60% increasing to 100% from Monday 17 October and is expected to remain at 100% capacity the remainder of October, with a number of PCC vessels at anchor prior to berthing.

As above congestion to continue with further large volumes, MC remains under pressure, so we encourage carriers to liaise with shipping lines on receivals and operating hours.

POAL/MC Ops team request key stakeholders to consider all resource options, for the swift delivery of cargo within its permitted free time. Extensions for free time and additional storage will not be considered.

Road Services – Container and Breakbulk R&D is well controlled. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly.

R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.

Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.

Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.

Ports of Auckland operational status:

Normal or nearly	Service degraded,	Service severely	
normal	some delays	degraded, major delays	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to <u>CustomerServiceC@poal.co.nz</u>. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 19 October 2022.