

Operational Update

28 September 2022

Overall Operational status	
<p>Key points: Container terminal yard utilisation is at 88% today.</p> <p>Terminal operations running well however labour capacity remains tight due to absenteeism and with ongoing back-to-back vessel demand, high import and export volumes vessel delays are averaging a few days, between arrival at anchorage and berthing.</p> <p>Some additional callers over the next few weeks also evacuating empty containers.</p> <p>Several services now operating to fixed berth windows, Pacifica and Maersk Coastal service and ANL Tranztas service. Please continue to monitor vessel schedules on www.poal.co.nz.</p>	
Marine Services	
Operating well.	
Container terminal vessels at anchor	
<p>'H CYGNUS 5W' (N2A) 'LOUISA SCHULTE 036S' (BAE) 'NORTHERN GUILD 399S' (CNS) 'WIDE INDIA 238N' (RTW)</p>	
Shipping	
<p>We are maximising the working of vessels with minimal berthing delays at anchorage. There are some large container exchange vessels due over the coming days.</p> <p>Currently working: 'MSC VAIGA III KE235A' (KEX) 'CAP JERVIS 223S' (PANZ)</p> <p>Berthing 28th September: 'WIDE INDIA 238N' (RTW)</p> <p>Berthing 29th September: 'MOANA CHIEF 4433' (PACCOS) 'ANL DHAMBI 2217' (ANLTRZ)</p> <p>Berthing 1st October: 'LOUISA SCHULTE 036S' (BAE)</p> <p>Berthing 2nd October: 'H CYGNUS 5W' (N2A)</p> <p>Vessel berthing dates are indicative, check our website for the most current information.</p>	
Link/On-dock Empty Container Depot – Link facility is at 79% utilisation.	
<p>Road Services – Running well. Average turn times are 21 minutes. In the last 48 hours 749 import containers left the terminal via road and 243 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	

Rail Services – Ports of Auckland rail operations are running as expected with some service cancellations during the week due to rail labour shortages.	
Multi-cargo (MC) Operations	
<p>Berth and Yard Capacity – Container/Bulk berths currently at approx. 70%, with the yard increasing utilisation towards the end of this week.</p> <p>Est. Berth times for incoming vessels - Ops being planned with caution and yard space heavily reliant on Transporter deliveries being conducted promptly.</p> <p>For PCC Car volumes currently at 40% however with multiple vessels inbound from now and into next week capacity will increase to 100%.</p> <p>As noted above, congestion expected to continue with further large volumes. MC remains under pressure, so we encourage carriers to liaise with shipping lines on receivals and operating hours.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and additional storage will not be considered.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly.</p> <p>R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 5 October 2022.