

Operational Update

7 September 2022

Overall Operational status	
<p>Key points: Terminal operations are running well. Yard utilisation is at 88% today, our labour capacity is stabilising although still subject to absenteeism through Winter illnesses as most other businesses are experiencing. We are seeing a lift in our crane deployment working vessels and weekly volume throughput which is assisting with vessel schedules.</p> <p>There are vessels at anchor with a few days delay before berthing but as capacity and throughput increases, we expect to see overtime, such delays reducing.</p>	
Marine Services	
Operating well.	
Container terminal vessels at anchor	
<p>'CMA CGM SEATTLE 379S' (CNS) 'CONSHIP ONO 11W' (N3A) 'SHILING 013' (NZS)</p>	
Shipping	
<p>We are maximising the working of vessels with minimal berthing delays at anchorage. There are some large container exchange vessels due over the coming days.</p> <p>Currently working: 'MSC SAGITTA III KE231A' (KEX) Berthing 8th September: 'MOANA CHIEF4427' (PACCOS) ' CMA CGM SEATTLE 379S' (CNS) Berthing 10th September: 'SAFEEN PRIME 2215' (ANLTRZ) 'SHILING 013' (NZS) Berthing 12th September: 'LIHIR CHIEF 0002S (TAKUTAI CHIEF) (PACCOS) 'CONSHIP ONO 11W' (N3A) 'NORTHERN GUILD 393S' (CNS)</p> <p>Vessel berthing dates are indicative, check our website for the most current information.</p>	
Link/On-dock Empty Container Depot – Link facility is at 61% utilisation.	
<p>Road Services – Running well. Average turn times are 24 minutes. In the last 48 hours 1,092 import containers left the terminal via road and 155 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
Rail Services – Ports of Auckland rail operations are running as expected.	

Multi-cargo (MC) Operations	
<p>Berth and Yard Capacity – Container/Bulk berths currently at approx 80%, increasing to capacity heading into next week with some congestion expected. ETB's for incoming vessels ops being planned with caution and yard space heavily reliant on Transporter deliveries.</p> <p>Car volumes remain steady currently at 65% but will increase to 100% by the end of the week. We are still heavily reliant on transporters delivering cars to be able to work inbound vessels</p> <p>MC remains under yard pressure so we encourage carriers to liaise with shipping lines on receivals and R&D operating hours.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and additional storage will not be considered.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 14 September 2022.