

# Operational Update

31 August 2022

<p><b>Overall Operational status</b></p>	
<p><b>Key points:</b> Terminal operations are running well. Yard utilisation is at 85% today, our labour capacity is stabilising although still subject to absenteeism through Winter illnesses as most other businesses are experiencing. We are seeing a lift in our crane deployment working vessels and weekly volume throughput which is assisting with vessel schedules.</p> <p>As our training of Stevedores across various skills in the terminal continues and we expect to see further capacity coming into the operation over the next few months.</p> <p>There are several vessels at anchor with a few days delay before berthing but as capacity and throughput increases, we expect to see overtime, such delays reducing.</p>	
<p><b>Marine Services</b></p>	
<p>Operating well.</p>	
<p><b>Container terminal vessels at anchor</b></p>	
<p>'ANL DHAMBI 2215' (ANLTRZ) berthing today, pilot 1700 hours 'TS HAIPHONG 2206S' (NZE) 'MAERSK NADI 231N' (MCC) 'XIN QING DAO 214S' (NEASIA)</p>	
<p><b>Shipping</b></p>	
<p>We are maximising the working of vessels with minimal berthing delays at anchorage. There are some large container exchange vessels due over the coming days.</p> <p><b>Currently working:</b> 'SEASMILE 045S' (NZS) <b>Berthing 31<sup>st</sup> August:</b> 'ANL DHAMBI 2215' (ANLTRZ) <b>Berthing 1<sup>st</sup> September:</b> 'MOANA CHIEF4425' (PACCOS) <b>Berthing 2<sup>nd</sup> September:</b> 'TS HAIPHONG 2206S' (NZE) <b>Berthing 3<sup>rd</sup> September:</b> 'MAERSK NADI 231N' (MCC) 'SYNERGY BUSAN 221S' (PANZ)</p> <p>Vessel berthing dates are indicative, check our <a href="#">website</a> for the most current information.</p>	
<p><b>Link/On-dock Empty Container Depot</b> – Link facility is at 69% utilisation.</p>	
<p><b>Road Services</b> – Running well. Average turn times are 30 minutes. In the last 48 hours 1,365 import containers left the terminal via road and 225 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&amp;D will have <b>kiosk only operation</b> from 1900 Saturday to 0700 Sunday.</p> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	

<b>Rail Services</b> – Ports of Auckland rail operations are running as expected.	
<b>Multi-cargo (MC) Operations</b>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths currently at approx. 70%, increasing to much higher utilisation by the weekend with multiple back-to-back conventional vessels inbound.</p> <p>Estimated time to berth for incoming vessel ops being planned with caution and yard space heavily reliant on Transporter deliveries being conducted promptly.</p> <p>For PCC Car volumes remain very high over the next fortnight with 6 inbound PCC vessels due.</p> <p>As of now PCC yard utilisation is 85% and it will continue to increase. We are heavily reliant on transporters delivering cars timely to be able to work inbound vessels</p> <p>MC will come under further capacity pressure with the vessel and cargo demand that is forecasted. We encourage carriers to please liaise with shipping lines on receivals and operating hours.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and additional storage will not be considered.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D is well controlled. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly. R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs.</p>	

**Ports of Auckland operational status:**

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	--	-------------------------------	--	---	--

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Wednesday 7 September 2022.