

Operational Update

14th March 2022

Overall Operational status	
<p>Key points: Yard utilisation is at 70% today.</p> <p>Terminal labour availability is showing signs of stabilising and with the reduction in isolation periods for positive COVID cases this should help us moving forward.</p> <p>Import container collections from the terminal remain on the lower side which we know that all parts of the supply chain continue to struggle for labour capacity to keep goods flowing. We will continue to monitor the situation in case yard utilisation increases.</p>	
Marine Services	
No change.	
Container terminal vessels at anchor	
Nil	
Shipping	
<p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Currently alongside: 'MSC VAIGA III KE206A' (KEX) & 'CONSHIP ONO 6W' (N3A) • Berthing 15th March: 'KOTA LEMBAH LEM 201" (NZS) • Berthing 17th March: 'MOANA CHIEF 4377' (PACCOS) • Berthing 19th March: 'SEASPAN VANCOUVER 367S' (CNS) <p>Vessel berthing dates are indicative, check our website for the most current information.</p>	
<p>Labour supply – Shorter isolation time which came into effect on Friday has already had an effect with the absence rate of essential operational staff down to 11.5% today.</p> <p>This is still enough to have a moderate impact on operations, but we seem to be past the peak.</p>	
<p>Link/On-dock Empty Container Depot – Link facility is at 50% utilisation. Lines are working to get empties in for forthcoming vessels. Capacity across the supply chain, labour and trucking capacity remains tight as other supply chain stakeholders experience loss of staff to positive cases or close contacts.</p>	
<p>Road Services – Operations running well with turn times of between 18 - 26 minutes. In the last 72 hours 1063 import containers left the terminal via road and 222 left via rail.</p> <p>Stage 2 of automation testing has resumed. Road and gate operations in Automation at this stage will not be handled during the night shift. Carriers are required to confirm their bookings for Automation containers by 1400 hours the day of collection and we will move the units into the manual part of the terminal for the trucks night-time booking.</p>	
<p>Rail Services – Rail operations have suffered some operational constraints due to staff availability and are having to reduce services.</p>	
Other –	
Multi-cargo Operations	

Berth and Yard Capacity – Container/Bulk berths are currently at 100% utilisation and will continue to remain at 100% for the next couple of weeks.

Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are at 100% with several PCC vessels expected this week, yard capacity heavily reliant on Transporters moving large numbers of vehicles offsite to make way for the following PCC visits.

Congestion is still set to continue with large container and breakbulk volumes being presented @ R&D, and MC will remain under pressure at least for the next few weeks so we encourage carriers to continue to liaise with the shipping lines on receivals and operating hours.

POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.

C3 R&D

RORO/PCC R&D

Mon – Fri 07:00 - 15:00
Sat 07:00 - 12:00

Breakbulk R&D

Mon – Fri 07:00 - 15:00*
*Additional hours by arrangement
Sat / Sun by arrangement

Container R&D

Mon – Fri 07:00 - 19:00
Sat / Sun by arrangement

Wallace R&D

RORO/PCC & Breakbulk R&D

Mon – Fri 07:30 - 20:00
Sat 07:30 - 15:00*
*Additional hours by arrangement
Sun by arrangement

Container R&D

Mon – Fri 07:00 - 23:00
Sat / Sun 07:00 - 15:00

Road Services – Container and Breakbulk R&D is busy. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly.

R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.

Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.

Other – COVID-19 controls remain in place. Masks **must** be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta and Omicron variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing. Vaccine Passes will be checked for everyone entering the Waitemata seaport according to the port COVID-19 Policy.

Legend:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 16th March 2022.