

Operational Update: COVID-Level 3

3rd November 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status:		
Key points: Fergusson terminal operations continue to run well. Multi-Cargo remains busy.		
Marine Services		
All shifts covered. Pilot times may alter but running to schedule.		
Container terminal vessels at anchor		
None		
Container Terminal Operations		
Berth windows and vessel schedules – No change. Most berth windows still suspended.		
For the week ending 31st October: The delay between ‘scheduled arrival’ and ‘actual berthing time’ (ABT) was 5.0 days (last week was 5.9 days). The delay between Updated Arrival and ABT was 0.5 days (last week was 0.6 days).		
Vessels scheduled to arrive over the next few days (note: times may change):		
<ul style="list-style-type: none"> • Currently alongside & working: ‘Navios Miami 161S’ (NEASIA) & ‘Tianjin Bridge 157’ (NZS) • Berthing 04 November: ‘Moana Chief 4343’ (PACCOS) • Berthing 05 November: ‘Louisa Schulte 029S’ (BAE) & ‘Seaspan Hannover 137W’ (SIRIUS) 		
We will keep the website updated with the most current information.		
Labour supply – Currently no issues.		
Yard Capacity – The terminal is 93% utilised today.		
Link/On-dock Empty Container Depot – Link facility is at 61% utilisation. We have planned a high number of export empties to be delivered to the Terminal over the coming days. Capacity will continue to be managed tightly.		
Road Services – Fergusson R&D operations have been running well. On Monday and Tuesday, we delivered out 1,254 import containers by road and just under 250 import containers by rail. Average truck turn times across both days remained under 33 minutes.		
A friendly reminder to contact Customer Service Team for Late Reveal approvals.		
Productivity – still lower and subject to yard utilisation		
Rail Services – Rail operations have been running as expected.		
Other –		
Multi-Cargo Operations		
Berth and Yard Capacity – Container/Bulk berths are at 90% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 80% but will increase heavily throughout the rest of the week and into next. We are experiencing shipping congestion currently due to bunching of schedules. Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 30% utilisation but will increase to capacity by the end of the week and into the weekend, also noting that Bledisloe will have container deliveries to contend with.		
Heavy container receipt volumes to continue this week.		

Shed 6 surfacing works project is ongoing, please exercise caution. POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.	
Road Services – Container and Breakbulk R&D are busy. The Bledisloe Truck-grid continues to have congestion at times but is being managed accordingly, please raise any issues with Multi Cargo directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.	
Other – COVID-19 controls remain in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Friday 5th November 2021.