

# Operational Update:

8<sup>th</sup> June 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
<b>Overall status</b>		
<p><b>Key points:</b> The weekend was challenging at Fergusson Terminal mainly due to constant high winds and rain. However, despite adverse weather conditions, Road operated well with 1,305 import containers being uplifted by the carriers. In terms of Vessel operations, we have experienced some delays that were a combination of systems and operational impacted by the weather.</p> <p>There is some flexibility with VBS bookings today especially outside of peak times. Tomorrow all bookings between 0500 and 1400 hrs are gone but there are slots available thereafter.</p> <p>There is a wind warning for this afternoon – if the weather deteriorates and impacts operations, we will send further updates.</p>		
<b>Marine Services</b>		
All shifts covered. Pilot times may alter, but generally running to schedule.		
<b>Container terminal vessels at anchor -</b>		
None		
<b>Container Terminal Operations</b>		
<p><b>Berth windows and vessel schedules</b> – Berth windows are being phased back in between now and August. This is not an easy process, as we are working in an environment where supply chain is disrupted globally. We are continuing to work closely with Lines as we try to restore berth windows.</p> <p>For the week ending Sunday 6<sup>th</sup> June the average berthing delay time between Lines scheduled arrival and ‘actual berthing time’ (ABT) was 3.2 days and when comparing updated vessel ETA to ABT was 3 days. The last 4-week average to 6<sup>th</sup> June has been 5.6 days and 3.5 days respectively.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> <li>• <b>Alongside and working:</b> ‘Antwerp Bridge 195’ (NZS) &amp; ‘Tejas KE117A’ (KEX)</li> <li>• <b>Berthing 9 June:</b> ‘London Express 114S’ (PANZ)</li> <li>• <b>Berthing 10 June:</b> ‘Moana Chief 4301’ (PACCOS)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>		
<b>Labour supply</b> – Training and domestic recruitment is going well. International recruitment is on hold.		
<b>Yard Capacity</b> – As of today, the main terminal is approx. 96% utilised and Automation yard at 49%. Please note that the average container dwell times at the terminal (in May) was 2.3 days for imports and 6.3 days for exports.		
<b>Link/On-dock Empty Container Depot</b> – Link facility is at approx. 59% utilisation. We are balancing Terminal and Link yard capacity to optimise operations. We have some very large empty container evacuation plans in place for Lines over the next several weeks. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.		

<p><b>Road Services</b> – Between Friday and Monday we delivered out a combined total of 1,305 import containers via road and 234 import containers via rail. Average truck turn times have been affected by heavily congested yard. During this period average truck turn time was 25 minutes.</p> <p>R&amp;D operations today are running well. There is some flexibility around VBS bookings during day shift. As usual, we will be assisting with VBS for fully cleared import DG &amp; active reefers.</p> <p>For Late Receival approvals please apply through Customer Service Team.</p>	
<b>Productivity</b> – still lower than normal.	
<b>Rail Services</b> – no issues at Rail	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths are at 100% utilisation today and will be throughout the week. Jellicoe and Freyberg container and breakbulk yards are currently at 90%-100% utilisation.</p> <p>Captain Cook, Marsden, Bledisloe yard and the Car Handling Facility are currently at 100% utilisation with 5 PCC vessels this week.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D is still extremely busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.</p>	
<p><b>Other</b> - Jellicoe Wharf temporary roadway diversion in place until 11<sup>th</sup> June – take care through this area.</p> <p>COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.</p>	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be Friday 11<sup>th</sup> June 2021.